

SRI LANKA TOURISM DEVELOPMENT AUTHORITY

ANNUAL REPORT - 2019

“RATIONALE

VIEWED FROM ABOVE SRI LANKA IS A DROP IN THE INDIAN OCEAN, BUT A BIRD'S EYE VIEW OF THIS AMAZING ISLAND IS ENOUGH TO FILL THE SENSES. 'SRI LANKA FROM ABOVE' WILL NO DOUBT MESMERIZE YOU, ENCHANT YOU AND DRAW YOU IN TO DISCOVER THE SPECIALTIES THAT MAKE THE ISLAND SO SRI LANKA!

”

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WHO WE ARE AT SRI LANKA TOURISM DEVELOPMENT AUTHORITY



“ VISION

***TO BE RECOGNIZED AS THE
WORLD'S FINEST ISLAND FOR
MEMORABLE, AUTHENTIC AND
DIVERSE EXPERIENCES.***

”



“ MISSION

TO BE A HIGH VALUE DESTINATION OFFERING EXTRAORDINARY EXPERIENCES THAT REFLECT SRI LANKA'S NATURAL AND CULTURAL HERITAGE, ARE SOCIALLY INCLUSIVE AND ENVIRONMENTALLY RESPONSIBLE AND PROVIDE ECONOMIC BENEFITS TO COMMUNITIES AND THE COUNTRY.

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OBJECTIVES

The objectives of the Authority as per the Tourism Act No. 38 of 2005

- a) To develop Sri Lanka as a tourist and travel destination both in Sri Lanka and abroad;
- b) To advise the Minister in charge of the subject of Tourism on matters relating to travel and the tourism industry, within the policy formulated by the Cabinet of Ministers, in relation to this sector;
- c) To provide guidance to the Sri Lanka Tourism Promotion Bureau to develop, promote and market Sri Lanka as a tourist and travel destination both in Sri Lanka and abroad;
- d) To provide guidance to the Sri Lanka Institute of Tourism and Hotel Management to undertake human resource training and development activities;
- e) To work towards the enhancement of the tourism and travel sectors in order to secure a contribution for the expansion and development of Sri Lanka's economy;
- f) To develop and promote adequate, attractive and efficient tourist services, inclusive of the hospitality industry in a sustainable manner;
- g) To license and accredit tourist enterprises in order to develop, enforce and maintain locally and internationally accepted standards in relation to the tourism industry and other related industries;
- h) To encourage persons or bodies of persons in the private sector to participate in the promotion of the tourism industry and the promotional and training activities connected with such industry;
- i) To do all such other acts as may be necessary or conducive to the attainment of all or any of the above objectives.

GUIDING PRINCIPLES OF SLTDA

1. CAPTURING THE BENEFITS OF TOURISM FOR SRI LANKA

The tourism industry makes a significant contribution to the growth and diversification of Sri Lanka's economy. It should be considered a key pillar of the economy and the priority in government decision-making. Facilitated by the public sector, the private sector should play a lead in the development of the tourism industry.

2. DEMOCRATISATION OF ECONOMIC PARTICIPATION

Tourism should result in optimal economic benefits to Sri Lanka's economy by maximizing net foreign exchange income, spreading development throughout the island, and creating gainful employment for Sri Lankans. Tourism growth should stimulate and deepen the value chain and ensure viable, long-term economic operations, providing socioeconomic benefits that are fairly distributed to all stakeholders.

3. CONSERVATION AND WORLD-CLASS MANAGEMENT OF ASSETS

Tourism development should promote the conservation and enhancement of Sri Lanka's natural environment and its historical, social and cultural heritage, avoiding harmful effects. It should make optimal use of environmental resources-maintaining essential ecological processes and helping to conserve natural biodiversity.

4. LOCAL COMMUNITY INVOLVEMENT

Tourism should respect the sociocultural authenticity of host communities, conserve their built and living cultural heritage and traditional values, and contribute to intercultural understanding and tolerance. Tourism development should involve local communities in a real, holistic capacity. Strong political leadership, including regional and local government, should foster informed, wide participation of all relevant stakeholders and support consensus building.

5. MEMORABLE EXPERIENCES ROOTED IN HERITAGE

All tourism services and activities should be visitor-centric and rooted in the environmental, religious, social and cultural heritage of Sri Lanka. They should provide a high level of visitor satisfaction and ensure a meaningful visitor experience, providing learning opportunities and raising awareness about best tourism practices.

6. RESPONSIBLE DESTINATION MARKETING

Sri Lanka should be marketed responsibly to highlight the country's distinctive environment, traditions and attractions. Efforts should also be made to dispel longstanding misconceptions about the country and the tourism sector.

7. SAFETY AND SECURITY FOR ALL

A safe and secure environment should be ensured for all visitors, investors and communities, as well as animals.

MESSAGE FROM THE MINISTER OF TOURISM

As the Minister of Tourism, I am pleased to issue this message to the 2019 Annual Report of Sri Lanka Tourism Development Authority.

Tourism is one of the most crucial industries of Sri Lanka, not only from an economic standpoint, but also from the socio-political perspective. It serves as a driving force behind job creation, poverty alleviation and as a propellant of infrastructure and public service development. Accordingly, the tourism industry can be considered as a major facilitator of economic growth in Sri Lanka.

In view of this, Sri Lanka being recognized by the international community with several accolades confirms that the country's tourism sector is progressing in the right direction. For instance, in 2019, Sri Lanka was recognized as the world's number one travel destination by Lonely planet, which was a major milestone for the industry. During the year under review, Sri Lanka received 1.9 million tourist arrivals. This has generated a total revenue of 3.6 billion USD, accounting for 4.3% of the national GDP. The number of total direct and indirect employment opportunities generated in tourism was 402,607.

Due to the unforeseen Easter Attacks that took place in April 2019, many challenges arose, directly affecting tourism on various fronts. As a result, the growth momentum maintained post-civil war from 2009 suddenly collapsed after a decade, recording a -18% reduction in Tourist arrival growth. However, the Ministry of Tourism and Sri Lanka Tourism Development Authority has taken several swift measures to re-boost the tourism industry, which included the provision of concessions and relief packages to industry stakeholders ranging from tourism-based SMEs to large scale hotel chains. As a result of such efforts, the industry has been able to slowly but steadily recover from the trough and reposition towards the targeted growth schedules.

This year is of special significance to the tourism industry, as H.E. President Gotabaya Rajapakse has clearly defined his vision for Sri Lanka, by recognizing the importance of ensuring people-centric tourism to attract a wide range of tourist groups. Accordingly, the tourism development programme is expected to be launched with the intention of increasing annual tourist arrivals to 7 million people, and annually add a foreign exchange inflow of USD 10 billion to the domestic economy from tourism.

Finally, I take this opportunity to thank the Chairperson, the Director General and the Board of Directors of Sri Lanka Tourism Development Authority, along with all others who have worked tirelessly to face unprecedented challenges and to achieve expected targets of 2019.



Prasanna Ranatunga
Hon. Minister of Tourism

MESSAGE FROM THE SECRETARY TO THE MINISTRY OF TOURISM

The environment is developing to take the tourism sector in a new direction with the introduction of the new vision of H.E. the President 'Vistas of Prosperity and Splendor'. Tourism has been identified as a driving force for economic, social and cultural development, as well as a vital contributor to the growth of the local tourism industry and job creation in the country. I am pleased to keep a note on this occasion in the Annual report of the Sri Lanka Tourism Development Authority (SLTDA)- 2019.

The tourism sector, which has made great strides in the run-up to the unfortunate terrorist attack on Easter Sunday, has suffered a major setback since April 22, 2019. Although the number of tourists has dropped by about 70% since the attack, in comparison with May 2018, the tourism industry was showing steady growth.

However, it is gratifying to note that with the commitment of SLTDA to uplift the tourism industry and the financial incentives of the Government, we have been able to gradually achieve our goals. The various awards that Sri Lanka has received may be one of the reasons for this rapid recovery.

As a result of these programmes, our tourism industry was recovering faster than expected. In less than six months, due to the concerted efforts of all stakeholders, the tourist reservation pattern has been restored and the situation has improved again. We also knew how to manage our tourism resources to ensure sustainability and economic viability. Against this backdrop, naming Sri Lanka as one of the top tourist destinations in the world is a significant achievement for us.

I am grateful for the outstanding contribution made by officials of all levels in the field of tourism in Sri Lanka and I would like to take this opportunity to thank all the members of the Board of Directors established under the purview of this Ministry who have always been concerned about their responsibilities and support. I also extend my special thanks to the Hon. Minister and Hon. Deputy Minister of Tourism and Aviation for their support and guidance in the revival of the tourism sector and appreciate the role played by all the officials of the Ministry.

Let us use the unity of the stakeholders of the industry to strengthen greater value to our national economy.



S. Hettiarachchi.
Secretary to the Ministry of Tourism

MESSAGE FROM THE CHAIRPERSON, SRI LANKA TOURISM

Tourism can be recognized as one of the fastest growing sectors of Sri Lanka, demonstrating a lot of potential and positive spillovers in a socio-economic sense. Even though 2019 was a challenging year for Sri Lanka Tourism, the industry as a whole has witnessed progress and diversification.

Some of the key highlights of the year in review include the signing of a MOU with the Department of Coast Conservation and Coastal Resource Management as well as the Market Development Facility (MDF) to enhance the cooperation with these agencies to ensure strategic development of the tourism industry. Sri Lanka also received an ADB grant for the skill development and training in the tourism sector. Furthermore, Sri Lanka was appointed as one of the two Vice-Chairpersons for the South Asia Commission of the United Nations World Tourism Organization (UNWTO) for the period 2019 to 2021, which is a significant achievement in terms of obtaining international recognition.

In April 2019, the Easter Sunday Attacks brought heavy losses for the entire nation, including the tourism sector that faced a direct blow in terms of declining tourist arrivals and turnover. Amidst such adversaries, Sri Lanka Tourism bounced back towards the end of the year 2019 securing a total annual foreign income of USD 3.6 billion to the economy, along with a 4.3% direct contribution to the country's GDP. During this year Sri Lanka Tourism generated numerous direct and indirect employment opportunities in the country.

In line with the National Policy Framework proposed in 2019, the Sri Lanka Tourism Development Authority plans to improve the performance of Sri Lanka's tourism sector by upgrading community-based tourism products, increasing registration of SMEs, uplifting industry standards, enhancing strategic marketing and improving efficiency of public services and infrastructure, to name a few. Such initiatives are expected to create opportunities particularly to tourism and hospitality-based SMEs as well as the rural community.

Tourism is a very dynamic and volatile industry that constantly faces ups and downs. No matter what challenges come our way, Sri Lanka Tourism is working diligently to strengthen tourism sustainably and achieve growth targets for the betterment of the economy and the people of Sri Lanka. We are building our team with an intense focus on values and a results-oriented culture to take up the challenges of the industry and make it resilient for the future.



Ms. Kimarli Fernando
Chairperson- Sri Lanka Tourism

BOARD MEMBERS & DIRECTORS

Board Members

Ms. Kimarli Fernando

Chairperson -Sri Lanka Tourism



Ms.Fernando is the Chairperson of Sri Lanka Tourism, heading the Government's four main Tourism entities. This is the first time that one Chairperson was appointed to all four Boards; she is also the first woman to hold this post.

She is a very focused, determined and result-oriented corporate leader with over 30 years of experience. She has a proven track record in corporate governance & ethical practices in the banking industry and private sector, both locally and Internationally. She has also served as a board member of several listed companies.

She has a LLB (Hons) from London School of Economics and Political Science and is a Barrister-at-Law at Lincoln's Inn, UK and an Attorney-at-law in Sri Lanka.

Ms. Dhammika Wijayasinghe

Director General



Graduating from the University of Peradeniya with a BSc. (Hons.) in Zoology in 1996, she received a scholarship from Netherlands and completed her Masters in Urban Management and Development with a Distinction in 2009. She also has a Master's Degree in Environment Science from the University of Colombo in 2013.

Having joined the government sector as an officer in the Sri Lanka Administrative Service in 2000, she has over 19 years of experience in the government service in the fields of Urban Development, Housing, Education and Environment. She served as the Secretary General of the Sri Lanka National Commission for UNESCO for five years before joining the Ministry of Mahaweli Development and Environment in 2018.

She has served as the Director of Environment Planning and Economics as well as the Director of Environment Pollution Control and Chemical Management. She has also been the Project Director of several vital environment related Projects.

BOARD MEMBERS & DIRECTORS

Board Members

Mr. P. Thilak Weerasinghe

Board Member



Mr Weerasinghe is an extraordinarily dynamic, conscientious, self-motivated and self-made successful entrepreneur. He is highly motivated and has a great enthusiasm and determination to secure and ensure a progressive group of companies in the Hospitality Industry, under the Lanka Sportreizen name.

Having personally excelled in many sports activities with a special emphasis on water based sports, Mr Weerasinghe was able to turn his passion into a successful business venture that has today grown and highly diversified into many sub sectors within the Tourism Industry in Sri Lanka.

Mr. Weerasinghe is a firm believer that Sri Lanka could be placed as a leading destination for recreational activities, thereby promoting tourism through sporting events. With this objective in mind, under the guidance of Mr. Weerasinghe, LSR Group sponsors and organizes various sporting events.

He has been recognized for his achievements as a sportsman, a businessman and an entrepreneur from various Institutions both locally and internationally.

Mr. M. Shanthikumar

Board Member



Serving on the Board of several Government and Private entities, Mr Shanthikumar has immense knowledge and experience across several industries. He serves as the Director of Alhambra Hotels Limited (Owners & Operators of Ramada by Wyndham), Carlton Tours, Litro Gas Lanka Limited and Litro Gas Terminal Lanka Pvt Ltd. He is also the President of Colombo City Tourist Hotels Association and Vice President of The Hotels Association, Sri Lanka.

He has been awarded Fellowship of The Business Management Association London, UK, The Society of Sales & Marketing London, UK, Institute of Hospitality London, UK, and the Thames College UK Confederation of Tourism & Hospitality.

BOARD MEMBERS & DIRECTORS

Board Members

Mr. Channe Wijemanne

Board Member



Director/CEO of George Steuart Travels Ltd, Mr Wijemanne is a veteran in the travel and tourism industry and has held several key positions such as Director of Sri Lanka Institute of Tourism & Hotel Management, Past President of International Air Transport Association of Sri Lanka, and Past Vice President of Travel Agents Association of Sri Lanka. He is currently the President of the same Association and also serves as the Director of George Steuart Aviation (Pvt) Ltd.

He holds a Master's Degree in Business Administration from the University of Huston Clear Lake Texas, USA.

Mr. Ishan Jayasekera

Board Member



Mr Jayasekera brings with him a wealth of knowledge in Software Development and Software Development Lifecycle Optimization Software. He has specialized in enhancing productivity through technical specialization and his expertise has been used in industries such as Banking and Finance, Healthcare, Insurance and Tourism. He has been an integral part of large scale projects in renowned international companies such as JP Morgan Chase in USA, British Telecom in UK, Hitachi Corp in Japan, Macquarie in Australia, Qatar Airways in Qatar, Bank of Montreal in Canada and much more.

BOARD MEMBERS & DIRECTORS

Board Members

Mr. R. M. W. S. Samaradiwakara

Board Member
Additional Secretary (Development), Ministry of Tourism



Having obtained his BSc in Biological Science, he also possesses a Post Graduate Diploma in Education. He has read for his MSc in Bio Diversity Conservation and Management and Masters in Public Administration from the National University of Singapore. He is currently reading for his LLB Degree from the Open University of Sri Lanka.

He has been in the Sri Lanka Administrative Service (Special Grade) since 1998 holding various Secretarial, Commissioner, and Director posts.

He has been instrumental in introducing several concepts such as 'Climate Smart City' in Kurunegala and other projects and has won several awards, certifications and recognitions for his immense and continuous contributions to the Institutions in which he serves.

Mr. P S P Abeywardhana

Board Member



Mr. P S P Abeywardhana began his career as a graduate trained teacher and since then has held numerous positions in the Sri Lanka Administrative Service during his 23 year career. He currently serves as an Additional Secretary to the State Ministry of Provincial Council & Local Government. His previously held positions include that of Provincial Director, Provincial Commissioner as well as District Secretary of Polonnaruwa.

BOARD MEMBERS & DIRECTORS

Board Members

Ms. Anoma Nandani

Board Member



Being a member of the Sri Lanka Administrative Service, having over 20 years of experience in the field of Public Financial Management, she has served in several positions of various departments under the purview of the General Treasury such as National Budget, Public Finance, and Public Enterprises. She has also represented the Treasury on the Director Boards of several institutions such as Urban Development Authority (UDA), Land Reforms Commission, MILCO (Pvt.) Ltd, Sri Jayawardenepura General Hospital, Galoya Plantations (Pvt.) Ltd, Galoya Holdings (Pvt.) Ltd, and Marine Environment Protection Authority.

Mrs. Anoma Nandani has also represented the Treasury in several Standing Cabinet appointed Procurement Committees assigned to the subjects of Health, Sports and Water Supply.

BOARD MEMBERS & DIRECTORS

Directors

Ms. Tharanga Rupasinghe

Director, Standards & Quality Assurance



Ms Rupasinghe is a qualified Administrator possessing more than 18 years of experience and a proven track record in her extraordinary planning, execution and leadership qualities in the private, semi-government and public sectors.

She has served for more than 4 years in the capacity of a Director at Sri Lanka Tourism Development Authority (SLTDA).

An MBA holder from the University of Sri Jayewardenepura, she completed her Bachelors in Business Management (Accountancy) Special Degree, from the University of Kelaniya graduating with a second upper class honours.

She is a Certified Business Accountant (CBA) graduated from the Institute of Chartered Accountants of Sri Lanka (ICASL) and holds an Advanced Certificate in Banking & Finance (ACBF) from the Institute of Bankers of Sri Lanka (IBSL).

She also serves as an Alternative Chairman of the Membership Committee (CBA Faculty) at ICASL and is a Visiting Lecturer at the Open University of Sri Lanka since 2013.

She has also completed Certificate level qualifications in Tamil Language making her proficient in all Official languages.

She also led the Sri Lanka Tourism team who was awarded the Best Action Plan presented on the “Home stay Village Network Development Project” in the Republic of Korea out of ten countries.

Mr Chandana Wijeratne

Director, Resort Management



Graduate of Ceylon Hotel School (Sri Lanka Institute of Tourism & Hotel Management) with a Diploma in Hotel and Catering Management, specializing in Food and Beverage Operation and a Fellow of Ceylon Hotel School Graduate Association, Mr Wijeratne’s career has been devoted to the Hotel and Tourism operations from the inception of his career.

Starting his career at what was then Hotel Lanka Oberoi (now Cinnamon Grand), he worked in the Food and Beverage Department for many years before working at Jabel Ali Resort & Spa in Dubai. Thereafter, Mr Wijeratne has been a part of the SLTDA in various divisions working tirelessly in many projects with special emphasis on Adventure Sport, Wellness Tourism and World Spice Food Festival programmes.

BOARD MEMBERS & DIRECTORS

Directors

Mr. Chinthaka Abeykoon

Director, Information & Communication Technology



With 20 years of experience in the IT industry, attached to a few leading conglomerates and IT companies in the country, Mr. Abeykoon is well equipped, knowledgeable and experienced to drive the ICT functions of Sri Lanka Tourism.

In his previous roles, Mr. Abeykoon was instrumental in leading the ICT strategies of the relevant sectors within these conglomerates in Sri Lanka, as well as their counterparts in the USA and India. This enabled him to be exposed to rollouts of enterprise grade end-to-end ERP solutions.

He had also headed the implementation of Sri Lanka bespoke IT solutions in APAC, and African regions in addition to being a part of the automation teams of certain crucial government sector projects in Sri Lanka.

He holds an MBA from the University of Wales, UK and has a Bachelor's degree from the Manchester Metropolitan University, UK.

Dr. Prasad Jayasuriya

Director, Tourism Planning, Development and Investor Relations



He is a graduate in Engineering and has secured his MBA from the University of Colombo obtaining 7 out of 10 Gold Medals awarded to the MBA programme, including the medal for 'Overall Performance', which is a very rare feat. He also holds a PhD in Management Science and Engineering.

Prasad counts over 23 years of work experience both in the private and public sector. His experience in the private sector spanning across 20 years includes positions as General Manager, Country Head and Director in local and multinational companies. In the state sector, prior to the appointment at SLTDA, he functioned as the Director - Planning, at the University Grants Commission of Sri Lanka, where he was instrumental in developing the UGC strategic plan for 2019-2023. He also serves as a member of the Director Board of Management of Sri Lanka Foundation Institute.

He is also a visiting lecturer for the MBA and MMM post graduate degree programmes conducted by the University of Colombo.

BOARD MEMBERS & DIRECTORS

Directors

Mr. Mihira Liyanaarachchi

Director, Human Resources & Premises Management



With 23 years of experience at SLTDA, Mr Liyanaarachchi is one of the most respected Senior Directors having served in the areas of Financial Management, Human Resources & Premises Management, Resorts Management and Domestic Tourism and Community Relations.

He holds a BSc. in Management (Special), and is a senior member of the Association of Accounting Technicians of Sri Lanka and an Associate member of Institute of Public Finance.

He has been instrumental in developing the Small and Medium Tourism Sector in Sri Lanka as well as in introducing new concepts for Domestic Tourism - "Tanayam Aluth Vela" & "Tourism TukTuk".

Mr. Sampath Ganepalaarachchi

Director, Financial Management



Mr Ganepalaarachchi counts an extensive 20 years of experience in the corporate field including 7 years at a well recognized international Air Line and over 13 years in reputed local companies, holding several top management positions such as Director - Finance and Head of Finance.

He holds a Master's degree in Business Administration from the University of Colombo and graduated from the University of Sri Jayawardanapura with a Bachelor of Science Degree in Business Administration. He is also an Associate member of the Institute of Certified Management Accountants, Associate Member of Public Finance Accountants, Fellow Member of the Association of Accounting Technicians and Fellow Member of the Chartered Business Administration.

BOARD MEMBERS & DIRECTORS

Directors

Mr. P. Upali Ratnayake

Director, Domestic Tourism & Community Relations



A veteran Tourism professional with 24 years of service at Sri Lanka Tourism, he joined as a Management Trainee in 1995, and rose to the organization's top tier of decision making over the years as the Director Domestic Tourism, Standard and Quality Assurance, Planning and Development before taking over the Director-General Position in 2018 for a period of two years. He has also extended his services as the Registrar for Sri Lanka Institute of Tourism & Hotel Management (SLITHM) in 2012.

He graduated from the University of Colombo with a Bachelor's degree in Economics (Hons), specializing in Econometrics, and completed his MBA from Prince of Songklar University in Thailand in Tourism and Hospitality. He completed his Postgraduate Diploma in Tourism Marketing at Maastricht School of Management in Netherlands and Tourism Planning and Development from WES Collage in Belgium. He has also undergone special training on Green-Eco tourism in Japan and Australia.

He is an advocate of sustainable tourism and an international auditor on Sustainable Tourism certified by the Global Sustainable Tourism Council (GSTC). He pioneered the introduction of the National Sustainable Tourism Certification (NSTC) scheme to Sri Lanka, which is considered to be the 1st step towards making Sri Lanka Tourism sustainable.

His other key contributions include Passikuda new resort development, Dedduwa 1100 acers acquisition and introduction of the 'Island Resort Development' and 'Theme Homestay Village' concepts in Sri Lanka.

He has also represented Sri Lanka at many international platforms over the years, and has been a speaker at the Global Sustainable Tourism Conference in Thailand and the 31st UNWTO Asia and the Pacific & South Asia Joint Commission Meeting in Bhutan held in 2019.

He has published several research papers and one book on General Tourism.

BOARD MEMBERS & DIRECTORS

Directors

Mr. Udana Wickramasinghe

Director, Research & International Relations



Having started his career in banking and moving into IT helped him to gain experience in both the digital and business arenas and he counts over 24 years of experience.

He holds a BSc in Information Technology from the University of Sunderland- UK and an MBA from Victoria University, Australia. He is also a Chartered IT Professional (CITP-UK) from the British Computer Society (BCS) and currently serves as an assessor for BCS. A member of the Computer Society of Sri Lanka (CSSL-MCS) as well and a former Board Member of the Executive Council of CSSL, his other memberships include that of IEEE (Institute of Electrical and Electronic Engineers) USA and IBSL (Institute of Bankers of Sri Lanka).

Ms. Inoka Punchihewa

Deputy Director, Legal Unit



Mrs Punchihewa has been serving as the Legal Officer and Board Secretary for a period of 15 years and 9 years respectively. She is an Attorney - at - Law, a Notary Public and a Company Secretary.

Initially starting her practice as a criminal Lawyer at Awissawella, she later joined the Fisheries Corporation as a Legal Officer in 1996 where she also served as the Secretary to the Board of Directors. In 2003, she was recruited as the Assistant Legal Officer for the Sri Lanka Export Development Board (EDB).

Joining SLTDA in 2005 as the Legal Officer, she built the legal division from scratch and has been heading the Division ever since. In addition to functioning as the Legal Officer, she was the Board Secretary of SLTDA from 2007-2009 and 2012 to November 2019. She has also acted as the Acting Legal Officer and Secretary to the Board of Sri Lanka Tourism Promotion Bureau.

The post-civil war period was a critical time during which Mrs Punchihewa played a critical role balancing the work of two separate Institutions as the sole Legal officer and Secretary to the Board of Directors. Each role had a vast array of new projects and challenges during that time.

BOARD MEMBERS & DIRECTORS

Directors

Ms. K. M Naheem

Assistant Director, Internal Audit



Ms Naheem counts more than 5 years executive experience in the private sector in the field of Accounting and Auditing. Additionally she has more than 15 years of experience in the auditing field and 5 years of experience in the investment and customer relations field at Sri Lanka Tourism. She has carried out audits at SLTDA's sister organizations; Sri Lanka Institute of Tourism & Hotel Management and Sri Lanka Tourism Promotion Bureau as well.

She is a Diploma holder in Travel and Tourism and has graduated from the University of Kelaniya with a Master's degree in Business Administration. She also possesses a licentiate qualification from the Sri Lanka Institute of Chartered Accountancy.

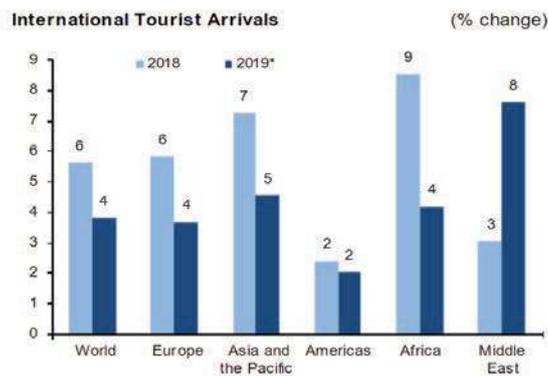


OVERVIEW OF INDUSTRY PERFORMANCE

8.1 Global Tourism Overview

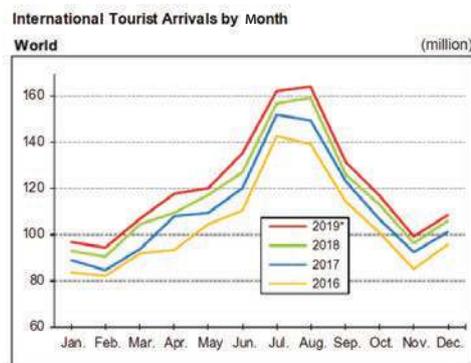
The International Tourist arrivals grew by 3.8% in 2019 compared to the same period in 2018. The Middle East region reported the highest increase (+8%), followed relatively closely by Asia and the Pacific (+5%) regions. International arrivals in Europe and Africa (both +4%) increased in line with the world average, while the Americas saw a more moderate growth rate of 2%. (UNWTO Barometer)

Compared to the previous years, tourism as an industry is steadily growing and diversifying. The increase in statistics proves that tourism plays a vital role in the global economy. The regions with a high increase of International Tourists mean that the industry is also moving out of its traditional roles and moving onto more unconventional destinations.



Source: World Tourism Organization (UNWTO) © * Provisional data

Chart 1: International Tourist Arrivals by Region



Source: World Tourism Organization (UNWTO) ©

Chart 2: Tourist Arrivals by Month- 2019

8.2 Sri Lanka Tourism Overview

The past few years have been exceptional in terms of tourist in-flow and development in the country. 2019 too was set to be a record breaker, especially with Sri Lanka being named the best country in the world to visit in 2019 by Lonely Planet in the Publishers' Annual Best in Travel Awards. This accolade certainly started an avalanche of visitors which sadly diminished during the early part of the year due to the Easter Sunday Terror attacks in April.

Whilst this resulted in a couple of bleak months for the industry and all those it directly and indirectly affected, the indomitable spirit of the islanders, the attachment and connection for the island that all visitors take back with them and the sheer determination and hard work put in by the authorities to get the country back on its feet, meant that by July tourist arrivals were on the rise again.

Against strong odds, the country began to re-establish itself as a prime destination by the end of the year.

TOURIST ARRIVALS

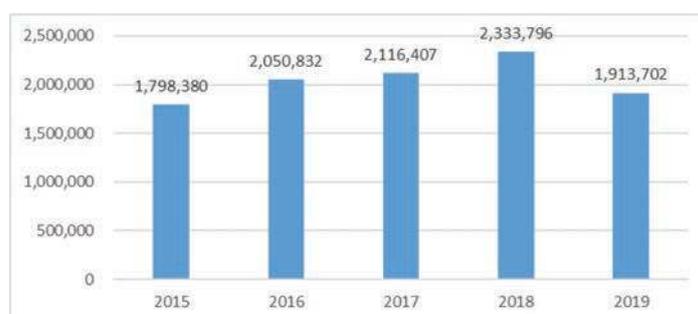


Chart 3: Tourist Arrivals 2015-2019

Tourist arrivals to Sri Lanka during the year 2019 amounted to 1,913,702 registering a decline of 18% compared to last year when 2,333,796 tourists visited the country.

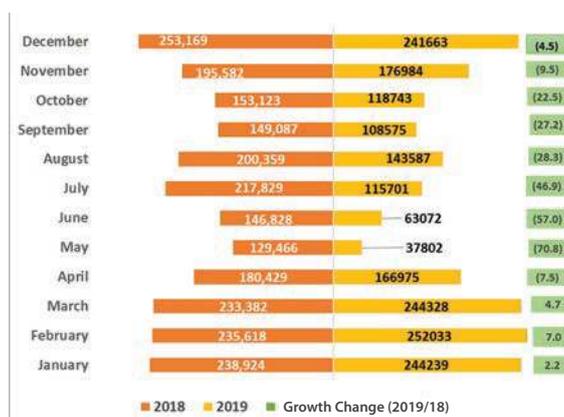
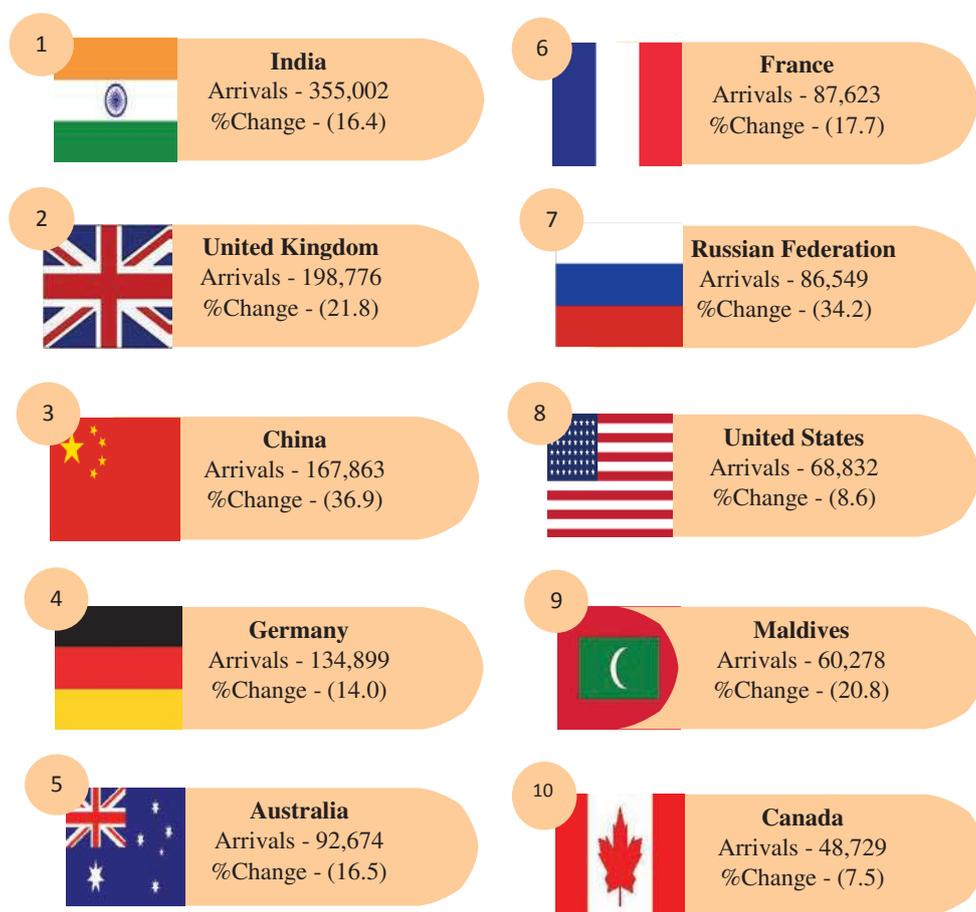


Chart 4: International Tourist Arrivals by Month

An analysis of monthly tourist arrivals reveals that the first three months of 2019 showed a positive growth in arrivals. However, subsequent to the Easter attacks in April, the percentage changes have recorded minus figures. In the immediate aftermath in May the percentage change recorded was (-70.8%). However a positive trend was evident with the gradual increase of arrivals and the percentage change recorded by the end of the year in December was (4.5%). This is a clear indication of a fast recovery of the tourism industry, which can be calculated in months and not years.

TOP TEN MARKETS- 2019

An analysis of the top ten inbound markets reveals that India continues to be the top source of tourist traffic to Sri Lanka recording 355,002 arrivals in 2019. The United Kingdom jumped one notch to be the second major source of tourist traffic recording 198,776 arrivals. Meanwhile China, Germany and Australia ranked in third, fourth and fifth positions respectively. It is noteworthy that arrivals from all top ten source markets recorded minus changes whilst China and Russian Federation recorded a considerable gap in percentage changes in arrivals compared to 2018.



EASTER SUNDAY TERROR ATTACK

The Easter Sunday Bombings on April 21st was a shock that ran through the Tourism Industry for months. In the immediate aftermath it was clear that the first priority had to be given to the tourists already in the island who wanted to leave. Simultaneously, all those directly affected in the terror attack had to be taken care of, their needs met, and protection for all parties had to be ensured.

It was only after these matters were streamlined that the Authorities could look into relief measures for the half a million odd people directly connected and the remaining two million or so indirectly connected to the industry. The trickledown effect was terrific as livelihoods were lost and things looked bleak.

It is with pride that it can be announced that Sri Lanka Tourism Development Authority, its various related Institutions, Key stakeholders together with other Governmental and Private sector entities lost no time in joining hands to work tirelessly towards the recovery of Sri Lanka Tourism.

Post-Easter Sunday Relief Measures taken for the revival of the Tourism Industry.

1. Launch of Financial Relief Package to the Tourism Industry:

The Government offered a moratorium on a case-by-case basis for performing loans (both capital and interest) till March 2020, with respect to outstanding credit facilities as at April 19th 2019, as per the circular on “Concessions granted to tourism industry” of May 21st 2019 for all tourism related entities.

2. Reduction of Ground Handling Charges, Aviation Fuel, and the Embarkation Levy for the Aviation sector for six months by a Cabinet paper on 7th July 2019:

As at April 2019, 29 airlines were serving Sri Lanka offering 300 flights per week. However, following the April 21st Easter Sunday Attacks, the connectivity reduced to 239 flights per week, indicating cancellation of 41 flights which amounts to a loss of seating supply of 8,000 per week from six (6) countries namely China, Hong Kong, India, Malaysia, Oman, and Thailand.

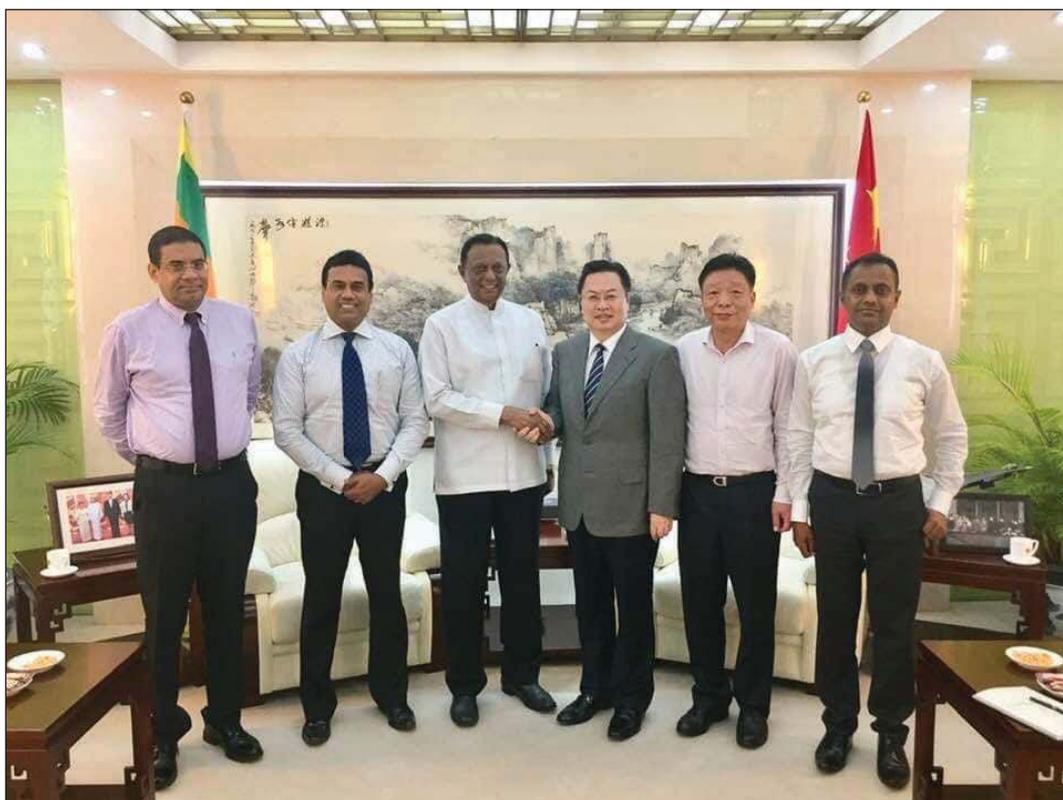
Sri Lanka Tourism Development Authority, the governing body of Tourism in Sri Lanka took prompt action to work with the Prime Minister’s Office as well as the Ministry of Tourism Development and the Civil Aviation Authority of Sri Lanka to draft a Cabinet paper which saw ground handling charges, aviation fuel and embarkation levy for the Aviation sector reduced for six months. This was a much needed boost to the Industry.

3. Duty-free concessions for the purchase of security and safety equipment:

In order to strengthen the entire security and safety measures of the hospitality sector, the requests made by the Hotel Association of Sri Lanka (THASL) and the Colombo City Tourist Hotels Associations were facilitated by granting duty-free concessions for the purchase of security and safety equipment.

4. Removal of Travel Advisories:

SLTDA also worked very closely with all the embassies on lifting the travel advisories issued and had many security briefing sessions with the participation of intelligence officers to regain the confidence of all Foreign Missions in Sri Lanka. As a result, most of the travel advisories were relaxed/lifted within a short period.



Meeting with HE Cheng Xueyuan, People's Republic of China Ambassador to Sri Lanka, following which the travel ban on visiting Sri Lanka implemented by China was downgraded to that of being "cautious" when traveling.

5. Introduction of the Exemption of Visa Fee Scheme to 48 countries:

As yet another one of many efforts to revive the tourism industry, 48 countries were exempted from the mandatory Visa fee payment of USD 35 when obtaining a Visa to Sri Lanka for 6 months starting from August 2019.

The 48 countries whose citizens were eligible for the Visa Fee exemption were: Austria; Australia; Belgium; Bulgaria; Canada; Cambodia; China; Croatia; Cyprus; Czech Republic; Denmark; Estonia; Finland; France; Germany; Greece; Hungary; India; Indonesia; Iceland; Ireland; Israel; Italy; Japan; Latvia; Lithuania; Luxembourg; Malaysia; Malta; Netherlands; New Zealand; Norway; Philippines; Poland; Portugal; Romania; Russia; Singapore; South Korea; Slovak Republic; Slovenia; Spain; Sweden; Switzerland; Thailand; Ukraine; the United Kingdom; and the United States of America.



Press conference held to announce the Visa Fee Exemption Scheme for 48 countries

Despite all the relief measures brought in by the various Authorities and Institutions, a true re-establishment of the country would not have been possible without the overwhelming support from various International Bodies/Communities and the discerning foreign travelers themselves.

International Community Support towards Sri Lanka Post-Easter Sunday Attacks

1. Sri Lanka was given the opportunity to propose an intervention at the 5th UNWTO World Forum on Gastronomy Tourism held in St. Sebastian, Spain on the 2nd and 3rd of May 2019.

SLTDA's Media and Communications Consultant Ms. Parami Fernando addressed nearly 750 top level Government Officials, Ambassadors, Ministers and International Delegates across the world on behalf of the tourism community of Sri Lanka. Briefing them about the security situation and advance safety measures taken, they were invited to visit Sri Lanka.

2. UN World Tourism Organization Secretary-General Zurab Pololikashvili sent Sri Lanka a video message of solidarity (which was well received by the industry/public) in which he requested the global tourism community to support Sri Lanka by visiting the country.

He also formally and informally spread the message of solidarity wherever he visited globally and encouraged people to visit Sri Lanka.



“Sri Lanka has been a tourism success story producing huge benefits beyond tourism! Tourism means unity and understanding. We best express our support by keeping on traveling to Sri Lanka!” - Secretary General of World Tourism Organization (UNWTO) speaking to Richard Quest on CNN immediately after Easter Sunday Attacks.

3. Sri Lanka was also able to bid for and win the 32nd Joint Meeting of the UNWTO Commission for East Asia and Pacific (CAP) and the UNWTO Commission for South Asia (CSA) to be hosted in Sri Lanka, at the 31st Commission Meeting held in Thimphu, Bhutan in June 2019, emphasizing the benefits the Commission Meeting would bring to the country post 4/21.

This is the UN World Tourism Organization's principal annual event in Asia and the Pacific Region, which sees the participation of top government officials and industry experts.



WHAT HAS BEEN ACHIEVED DURING THE YEAR

10.1 Investments in Tourism

The Investor Relations Unit (IRU) at the Sri Lanka Tourism Development Authority (SLTDA) is a centralized facilitation center for investment in the tourism sector in Sri Lanka. It is intended to be the single point of contact between tourism investors and the Government of Sri Lanka. This allows for an easy, hassle free, responsible point of contact, which in turn builds confidence in the Investor.

From its inception in October 2010 up to 31st December 2019, the IRU has processed 809 tourism investments projects with a total cumulative value of US \$ 6305.57 Mn details of which are shown in Figure 1 and Table 1.

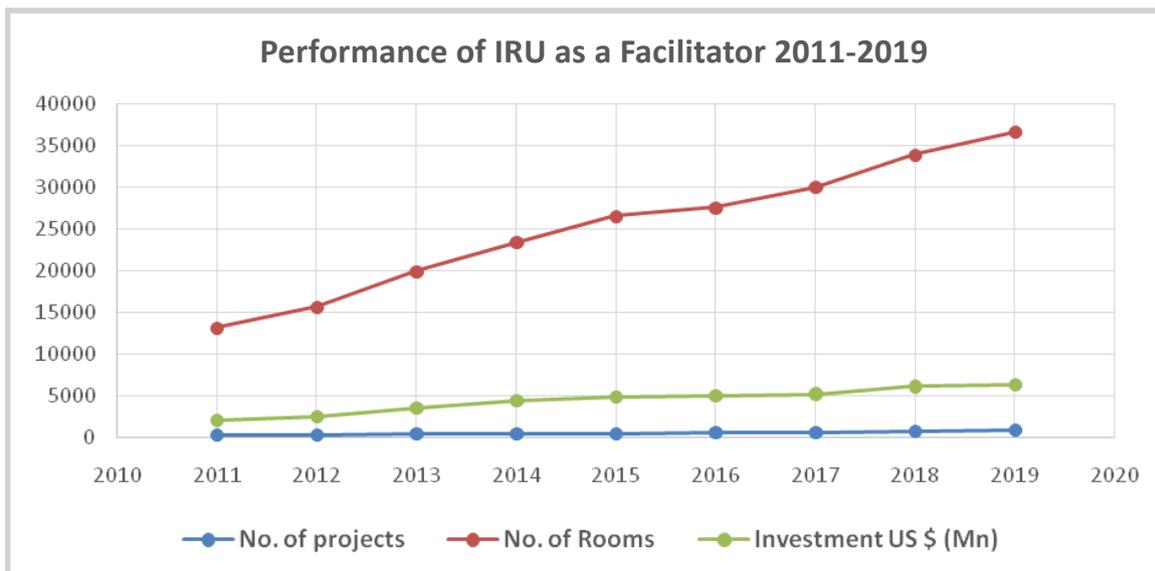


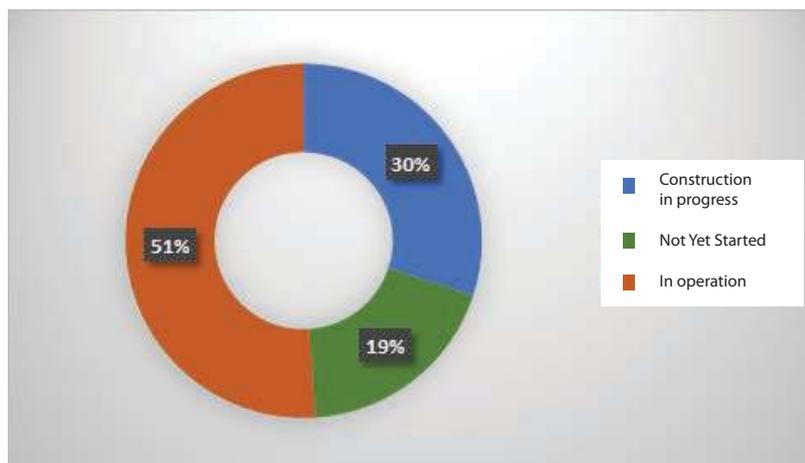
Figure 1

	2011	2012	2013	2014	2015	2016	2017	2018	2019
No. of projects	206	242	298	363	413	451	539	677	809
No. of Rooms	13,132	15,581	19,839	23,340	26,483	27,512	29,946	33,817	36,533
Investment US \$ (Mn)	2,011.32	2,384.90	3,492.27	4,399.01	4,818.27	4,983.27	5,190.66	6,116.99	6,305.57

Table 1

Out of the cumulative figure of 809 tourism projects stated above, 407 projects, amounting to a total investment value of US \$ 3157.5 Mn were issued with final approvals, which will contribute 20,286 rooms to the guest room inventory of the country.

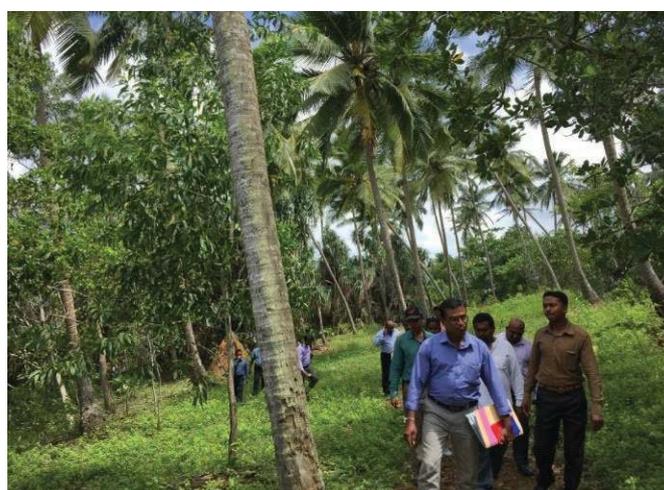
The summary of these 407 projects are depicted in Table 2 and Figure 2 below;



Status of the Projects	No. of Projects	No. of Rooms	Investment (US \$ million)
Construction in progress	121	7168	985.79
Not Yet Started	76	2,858	396.86
In operation	210	10,260	1,774.85
TOTAL	407	20,286	3,157.50

Table 2

As clearly reflected in the tables and figures above, despite the severe hit the 2019 Easter Sunday Terrorist attacks had on the tourism industry in Sri Lanka, the IRU managed to retain the same momentum as in the previous years in terms of facilitating tourism investment projects. Within the year, the IRU received 132 tourism projects with 2,716 rooms totaling to a value of US\$ 188.58 Mn. These applications were evaluated during ten (10) Scoping Committee Meetings held during the year, which were conducted after successful site inspection visits arranged by the IRU to each of those project sites, together with all relevant line agencies.



Joint site Inspection Visits Arranged by the IRU in 2019



Scoping Committee Meetings organized by IRU for Tourism Project Evaluation

A. Training Sessions for Officers of Line Agencies

A training session was organized for project handling officers of various line agencies on 14th March 2019 at the Movenpick Hotel, Colombo. The USAID SAIL project provided the technical assistance for this workshop.



Training Session for Line Agencies

B. Streamlining Investor Facilitation Process

The SLTDA initiated a business re-engineering process to streamline the investor approvals and to facilitate the services provided by the IRU to improve the business enabling environment in the tourism sector in Sri Lanka. The objective of the process is to provide accurate and reliable information required by the investors within the sector and to facilitate approvals from all relevant government agencies within the minimum possible time period in a simplified manner.

The USAID-SAIL project provided the necessary expertise and technical support in this effort and in 2019 the SLTDA started the process by signing a Memorandum of Understanding (MOU) with the Urban Development Authority and continued the efforts by signing another MOU with the Coast Conservation & Coastal Resources Management Department, which is one of the key project approving agencies in Sri Lanka. This ceremony took place on 8th November 2019 in Colombo and Mr. Johanne Jayarathne - Chairman/SLTDA and Mr. Prabath Chandrakeerthi - Director General/CC&CCRM signed the MOU representing the two organizations.



Signing of MOU

Furthermore, the IRU also initiated dialogue with other key project approving agencies on signing MOUs in order to extend cooperation and work collectively to improve effectiveness and efficiency of the entire project approving process. As a result, line agencies such as Central Environmental Authority, National Building Research Organization, Colombo Municipal Council, Department of Wildlife Conservation, Department of Forest Conservation, Department of Archaeology, Department of Irrigation and Department of Agrarian Services are expected to enter into MOUs with SLTDA in the future.

C. Networking Evening with Heads and Senior Officials of the Line Agencies

A networking evening was organized for the Chairmen, Director Generals and Senior Officials of all line agencies at the Waters' Edge, Battaramulla on the 05th of November 2019 with the objective of promoting networking and strengthening the collaboration among the agencies and their heads of management.

This provided a great opportunity to discuss various challenges faced by these different agencies and greatly assisted the effort of streamlining the investor facilitation process. Mr. S. Hettiarachchi, the Secretary of the Ministry of Tourism also attended this important gathering.



Networking Event

D. A series of training sessions for staff members of the Tourism Planning, Development and IRU division

With the objective of enhancing the personal and interactive skills as well as the necessary knowledge of the staff to function effectively as facilitators between investors and the Authorities, a series of training sessions were initiated in 2019. The first internal training session was held on December 09, 2019 at the Sri Lanka Institute of Tourism and Hotel Management. These training sessions which will be continued through 2020 are part of the USAID SAIL Project and are aimed at supporting the staff to function with clear direction and appropriate knowledge in investment project related activities of the IRU.



Training Session

E. Monitoring visits to key projects during the construction stage

With the objective of providing practical exposure and technical understanding of an ongoing tourism construction project, a specialized separate initiation named, 'Monitoring visits to key projects' was introduced to the staff of the Tourism Planning, Development and IRU division in 2019.

The first such visit was arranged on 20th December, 2019 to the Water Front Integrated Project (A John Keells City Project) construction site. The staff was taken around the site by the chief engineer and project team heads. This visit helped the staff of SLTDA to accumulate much needed awareness and knowledge with regard to monitoring projects, which will be useful for investor meetings and project site visits.



Monitoring Visit

10.2 Infrastructure Development

Several projects are underway across the island that when completed will boost the infrastructure facilities available. Whilst some of these projects have already seen construction begin, some are at approval stage, some are at planning stage and some are nearing completion.

1. Kalpitiya Island Resort

The Kalpitiya Integrated Tourism Project seeks to introduce a new concept named 'Kalpitiya Island Resort' to Sri Lanka. Under this project 12 islands were vested with Sri Lanka Tourism Development Authority.

After carrying out a comprehensive strategic Environmental Study which identified the upper limit of development with the least impact on the delicate environment surrounding the islands, the Authority identified an area of approximately 5000 acres for development.

The initial target is to add 4000 rooms which will create 15,000-18,000 direct employment opportunities.

Currently 4 islands have been leased out to 2 investors, and 4 other investors' projects are in the final stages of approval, which will see 4 more islands being leased out.

The progression of development during 2019 is as follows:

Vellai Islands I, II & III (Investor - Sun Resort Lanka (Pvt) Ltd.)

The investor proposal received for Vellai I, II and III islands received approval for development. The main aspect of the development is accommodation facilities inclusive of unique water bungalows. Although SLTDA requested the investor to initially develop the facilities on land first, the investor insisted that full approval for the water bungalows should be received, so that they could commence on the full development at once. However the Authority is still awaiting the final approval regarding the sea bed and as such the development cannot progress till then.

Ippantive Island (Investor - Qube Lanka Leisure (Pvt) Ltd)

After approving the Investment proposal, this project received some opposition from the fishing community who said their day-to-day activities were being disturbed. The SLTDA together with the religious leaders and other government officers had several discussions with the fishing community and a solution was proposed to the Investor, who was not comfortable with the said solution and has currently requested for an alternative land or island from the Kalpitiya Lagoon area.

Final stages of approval

In 2019, the SLTDA called further proposals from potential investors to invest in tourism projects on some of the remaining opportunities within this Kalpitiya Project area through newspaper advertisements in July 2019 and again in October 2019.

Phase I: Proposals were called through a paper advertisement on 21st July 2019 and one investor proposal received was for a 10 acre land extent in order to develop 50 luxury villas to promote water sports with an estimated investment value of Rs. 750 million. Based on the Technical Evaluation Committee recommendation, the Board of Management of the SLTDA granted the approval to lease out an island to the said investment project and the land allocation is in the final stage awaiting the consent/approval of the Tourism Minister.

Phase II: The proposals called through paper advertisements on 4th October and 13th October 2019 recived two proposals :-

- (a) Sinna Arachchalai Island (41.56 Acres) - To construct 50 luxury chalets with an investment of USD 5.1 million.
- (b) Uchchamuni Island (449.3 Hectares) - To develop a multifunctional luxury island inclusive of a Six-star Resort Hotel of 200 rooms, a Five-Star Hotel of 300 chalets, 300 Luxury Villas, a 50 bed Hospital and related community development projects totaling to an estimated investment value of USD 417.5 million.

Based on the Technical evaluation committee recommendation and the Procurement Committee approval, both these investment projects are currently awaiting the SLTDA Board of Management approval to proceed further.

Additionally, the SLTDA Board of Management also considered an Investment proposal forwarded through the Ministry of Tourism (which was considered earlier by the SLTDA and recommended through the OCEM) for the 'Sinna Eramutive' Island in the Kalpitiya Island Resort. Accordingly, the SLTDA Board of Management granted approval to allocate the said Island of 5.22 Acres to the investor for the proposed project with an investment value of Rs.125 million. Final consent/approval of the Tourism Minister is to be obtained to proceed with the land allocation and signing of the lease agreement.

Furthermore, the SLTDA awarded a contract in 2019 to the consultancy firm - M/s. Wijerathne Associates for designing, preparing of tender documents and supervising the establishment of the SLTDA site office in Kalpitiya. The design preparation for the site office is currently in progress.

2. Kuchchaveli Beach Resort

With the unique attractions available in the Eastern region The Kuchchaweli Beach Resort Project has received special attention to showcase and attract an up market tourism segment. This effort will also speed up Regional development in the area.

The targeted project area is a 386 acre expanse stretching out between the beach and main road. (Between Irakkandy Bridge and Salapayaru Bridge)

The availability of infrastructure such as road, electricity and water supply is an encouragement for the investors and as a result, expectations are high with regard to potential offers and proposals from Investors for the development of this area.

As at the end of 2019 two investors were granted a total land area of thirty five acres (35 acres) for development :-

(a) Uga Jungle Beach Resort (Pvt) Ltd. - 15Acres
This facility has already been developed and is currently in operation.

(b) Mfar Hotel & Resorts Ltd.- 20 Acres

Despite having paid the required payments upfront, Mfar Hotel & Resorts Ltd. was unable to begin construction. The SLTDA had forwarded 2 options to the OCEM, namely:

i) To accept the requested extension up to 2019, excusing the lapse on the part of the Investor and the breach of the Lease Agreement.

ii) To cancel the Lease Agreement and allocate the land to an alternative investment project.

However, the decision regarding the above was not taken in 2019 and SLTDA will have to obtain the final decision and proceed accordingly in 2020.

In 2019, SLTDA called for proposals from potential investors to invest in 3 to 7 acres (per investor) in Kuchchaweli Beach Resort. The SLTDA called for proposals through paper advertisements in two phases during the year.

Phase I: The proposals were called through a paper advertisement on 21st July 2019 and the SLTDA received three proposals -;

- (a) A plot of 7 acres of land to construct 50 luxury villas with an estimated investment of Rs. 1,000 million to promote water sports and related activities.
- (b) Land area of 14 acres to develop a luxury hotel of 150 rooms to be built in 2 stages at an estimated investment of USD 15 million.
- (c) Land area of 10 acres for a Golf Resort and Spa with 20 rooms with an estimated investment of Rs. 320 million.

Based on the Technical Evaluation Committee recommendation, the Board of Management of the SLTDA granted the approval to lease out the lands for the above three investors. The land allocation is in the final stage awaiting the consent/approval of the Tourism Minister.

Phase II: Proposals were called through paper advertisements on 4th October and 13th October 2019 and the SLTDA received four proposals :-

- (a) Land area of 10 acres to construct a luxury hotel of 100-120 rooms with an estimated investment of USD 9 million.
- (b) Land area of 10 acres to develop a resort with 30 rooms with an estimated investment of Rs. 90 million.
- (c) Land area of 6 acres to develop a Yoga Resort of 30 rooms with an estimated investment of Rs. 90 million.
- (d) Land area of 10 acres to develop a luxury Ayurvedic resort with 105 chalets to be completed in 2 stages with an estimated investment of Rs. 780 million.

Based on the Technical Evaluation Committee recommendation and the Procurement Committee approval, project (a) above is currently awaiting the approval of SLTDA's Board of Management to proceed further, while the other 3 investment projects namely (b), (c) and (d) were recommended for another presentation with the participation of the investors for re-evaluation purposes.

In addition, in October 2019, the SLTDA awarded a contract to M/s. Canopus (Pvt) Ltd. for the preparation of a Master Plan for the Kuchchaweli Beach Resort and work has already begun in this regard. An Interim Report was submitted to the SLTDA and the final report preparation is in progress.

Furthermore, on 22nd October 2019, the SLTDA awarded a contract to M/s. Wijerathne Associates for the design work, tender document preparation work and supervision of the establishment of the SLTDA site office in Kuchchaweli. The design preparation for the site office was in progress by the end of December 2019.

Additionally, following the procurement procedure, a company was selected for the boundary opening, survey and block-wise fencing work of the entire Kuchchaweli resort, and it is awaiting the SLTDA Board approval to award the contract and proceed with the work.

3. Yala Wild Resort Development

Palatupana is a branch of Yala National Park. This park is surrounded by many other sanctuaries, namely Kumana, Bundala, Weerawila and Lunugamwehera, which have been recognized and set apart as crucial areas dedicated to wild life. Yala is the most visited and the second largest national park in Sri Lanka, which has been designated as a wildlife sanctuary since 1900. Bordering the Indian ocean from one side, it is situated in the southeast corner of the country, approximately 300km (190 miles) from Colombo. It lies at the edge of the Southern province and spreads up to the start of the Eastern province covering 979 square kilometers (378 square miles) and includes Palatupana. The Palatupana region covering approximately 1170 acres has been proposed for the Wild resort. The location is an important one for pilgrims with sites such as Kataragama and Situlpawwa also located here.

The following are the developments for 2019;

No	Activities/Projects	Progress up to 2019
01.	Private Investment projects	Seven plots of lands were approved for allocation for tourism investment projects as per the Master plan. The SLTDA worked with existing and new investors by taking necessary steps to ensure Yala Wild Resort is fully operational in the future.
02.	Electricity Supply	CEB installed electric supply posts and laid the cables for the electricity supply.
03.	Preparation of Conceptual Master plan for Yala Wild Resort.	Completed.
04.	Construction of site office building in Yala Wild Resort	Awarded the contract to the Consultancy firm for design work, tender document preparation and supervision of the establishment of the SLTDA site office. Design work in progress is in the final stages.

Summary of Yala Tourism Investment Projects

Out of the seven plots of lands allocated, two projects were already in operation by the start of 2019 [M/s ICC Resorts (Pvt) Ltd. also known as /Uga Chena Huts and Wild Coast Lodge (Pvt) Ltd.] In 2019, the SLTDA Board of Management considered the requests made by the management of these two operational resorts for hotel expansions and granted approval to allocate and lease out further land areas to them as per details below;

No	Name of the Investor	Land Extent
01.	M/s Wild Coast (Pvt) Ltd.	155 perches (0.96 acres)
02.	M/s ICC Resorts (Pvt) Ltd.	1.8 acres

The final land allocation and signing of the lease agreements for these will be done after obtaining the consent/approval from the Tourism Minister.

Out of the other five plots of lands allocated, three investment projects have already commenced and are at different stages of construction. While the SLTDA initiated the necessary steps in 2019 to ensure the leasing out of lands and the commencement of tourism projects at the earliest, the other two plots of land are in the final stage awaiting the consent/approval of the Tourism Minister to proceed further.

Yala Wild Resort - Operational Resorts



Yala Wild Resort – Projects Under Construction



Yala Wild Resort – Other Works

The maintenance of the common access road could not progress during the 4th quarter of 2019 as planned due to heavy rains. However, by the end of 2019, the SLTDA started the procurement process to carry out the road repair and maintenance work.

In October 2019, the SLTDA awarded a contract to M/s. Wijerathne Associates for the Entrance Design and the preparation of the design is in progress.

Furthermore, the selection of suitable parties for planting of trees along the common access road of Yala Wild Resort and for painting of electricity poles to camouflage them was at procurement level and the Technical Committee evaluation was in progress by the end of year 2019.

The SLTDA name board installation at the Yala Wild Resort area was also completed during 2019.

4. Dedduwa Lake Resort

Dedduwa is located to the East of Bentota and comprises of water bodies, marshy lands and abandoned paddy fields. The total identified land area is 1700 acres which has been proposed for development as a Lake Resort with a special focus on water based recreational activities.

At the end of 2019 -

The entire land acquisition process was completed and the land was handed over to SLTDA in December 2017. The process to acquire the beach access road is however still in progress.

In 2019, cabinet approval was obtained to hire a Consultant for the preparation of a conceptual plan and preparation of the documents for Expressions of Interest (EOI).

Currently, preparation of TOR for hiring the consultant is in progress.

5. Bentota Beach Resort Project

The Bentota Beach Resort was in operation by 2019 with most of the lands leased out to reputed hotels and tourism accommodation service providers.

During the year 2019 :-

- Procurement process was initiated to hire a suitable party for Consultation Services to review a wastewater treatment plant due to inadequate capacity and issues of the existing plant. Currently, the process is in TEC evaluation stage. Once the evaluation and selection process is completed, the contract will be awarded to the selected company to carry out the work.
- In addition, the SLTDA called for proposals from potential investors to invest in tourism projects on 2 to 3 acre plots (per investor) in the balance available land in Bentota for development. The SLTDA called for proposals through paper advertisement in two different phases.

Phase I: The proposals were called through a paper advertisement on 21st July 2019 and a proposal was received for the development of a 3 acre plot with 50 Luxury Villas at an investment of Rs. 750 million to promote water sports and related activities. The proposal upon evaluation and recommendation of the Procurement Committee, was granted the SLTDA Board approval. The signing of the lease agreement for land allocation is in the final stage awaiting the consent/approval of the Tourism Minister.

Phase II: Proposals were called through paper advertisements on 4th October and 13th October 2019 and the following two proposals were received.

- (a) Land area of 3 acres to construct a 30 room hotel with an estimated investment of Rs. 450 million.
- (b) Land area of 12 acres to develop 36 Luxury Villas with an estimated investment of USD 35.8 million.

Based on the Technical Evaluation Committee recommendation and the Procurement Committee approval, project (a) above is currently awaiting the approval of SLTDA's Board of Management to proceed further, while the other investment project- (b) was recommended for a presentation with the participation of the investor for further evaluation.

New Lands

1. Mannar and Delft Island in Jaffna

The following are the steps taken in 2019 towards the development of mega tourism projects in the Northern Region.

- The suitable land was identified in Mannar and the SLTDA paid Rs. 61 million (25% of the total value) to the Divisional Secretariat to start the acquisition process of the identified land.
- The SLTDA officials visited the Delft Island together with the Divisional Secretary and identified suitable state-owned lands of around 34 acres for tourism development. SLTDA is currently working with the Divisional Secretariat on getting the identified lands vested with the SLTDA.

2. Main Land Kalpitiya

The following are the steps taken in 2019 towards the development of mega tourism projects in the Northern Region.

- As several investors have inquired and requested for beach front lands in the Kalpitiya peninsula and some have even forwarded project proposals to the OCEM (Official Committee on Economic Management), the OCEM instructed the Divisional Secretary in Kalpitiya to vest the identified lands with the SLTDA to lease out the same to investors as per the SLTDA land leasing process.
- A Survey was done of the identified lands, but the process is still progressing slowly due to the pending recommendation of the Provincial Council.

Identification of New Lands For Tourism Development

- Akurala Land - Land identified and have to proceed with the land survey.
- Iranawila Land - Land identified and vesting process ongoing.
- Marble Beach Land - Land identified and vesting process is ongoing with Ministry.
- Vakara Land - Land identified and surveyed. Vesting process in progress.

Tourism Zoning Plan Preparations

The SLTDA obtained the services of the Urban Development Authority (UDA) to prepare Master Plans for seven (07) Tourism Development Zones in two phases as given below;

Phase I: Zoning plan preparation for Ella, Arugambay, Nuwara Eliya and Kalpitiya.

Phase II: Zoning plan preparation for Hikkaduwa, Beruwala and Pinnawala.

Accordingly, during the year 2019 the following progress was made with regard to phase I ;

- Arugambay – Work was initiated and progressed. The Inception report as well as the Interim report submissions was also completed. Preparation of the Final report is in progress.
- Ella – Mobilization, the Inception report and the Interim report submissions was completed and the preparation of the Final report is in progress.
- Nuwara Eliya – Mobilization and Inception report submission has been completed. Work is in progress to submit the Interim report.

10.3 Quality Maintenance

Maintenance of quality across a wide spectrum of areas, ensuring that every department and institution coming under the direct and indirect purview of the SLTDA maintains set standards and is aware of the standard and quality protocols is an essential part of the services provided by SLTDA.

These Quality Maintenance measures are carried out under several areas.

(a) Registration of Establishments

The registration and licensing of tourist establishments and service providers is a major and important function. SLTDA carries out regular inspections in order to ascertain that the set standards are not only in place at the inception but are continuously maintained.

The number of Tourist establishments registered with Sri Lanka Tourism Development Authority are as follows.

Accommodation Sector

Category	No. of Establishments Registered from 01.01.2019 - 31.12.2019		No. of Establishments Registered up to 31.12.2019	
	Units	Rooms	Units	Rooms
Classified Tourist Hotels	9	720	144	13,761
Five Star	1	141	25	5,354
Four Star	3	262	24	2,564
Three Star	2	102	25	1,558
Two Star	3	215	36	2,461
One Star	0	0	34	1,824
Unclassified Tourist Hotels	12	382	219	9,148
Boutique Hotels	5	94	35	712
Boutique Villas	6	61	44	313
Guest Houses	123	1,521	919	10,323
Home Stay Units	130	399	547	1,668
Bungalows	75	268	460	1,862
Heritage Bungalows	0	0	4	19
Heritage Homes	0	0	3	9
Rented Apartments	4	10	69	223
Rented Homes	0	0	5	14
Hostels	10	125	10	125
Total	374	3,580	2,459	38,177

Specified Tourist Services

Category	No. of Establishments Registered from 01.01.2019 - 31.12.2019	No. of Establishments Registered up to 31.12.2019
Restaurants	41	482
Travel Agencies	85	989
Spa & Wellness Centers	21	101
Tourist Shops	11	87
Water Sports Centers	6	32
Spice Gardens	2	39
Tourist Friendly Eating Places	78	93
Total	244	1,823

Guide Services

Category	No. of Guides Registered from 01.01.2019 - 31.12.2019	No. of Guides Registered up to 31.12.2019
National Tourist Guides	135	1,554
Chauffeur Tourist Guides	104	1,296
Area Tourist Guides	05	548
Site Tourist Guides	0	93
Total	244	3,491

(b) One Day Service

In keeping with the increased capacity, modern technology and enhancement of services, SLTDA introduced a speedy same day service to issue renewal license for tourist accommodations and service providers within a day, enabling enhanced satisfaction to tourism industry stakeholders and minimizing the delays of the renewal process, with effect from 01st August, 2019. This one day service has facilitated 196 stakeholders to get their license renewed.

(c) New Guidelines for Various Segments

A range of new services and activities are being incorporated into the Tourism industry of Sri Lanka to align with global new trends. In order to comply with the industry requirements, the SLTDA introduced new guidelines and regulations for the registration and execution of following new categories;

- Camping Sites
- Apartment Hotels
- Associations involved in Tourism

(d) Liquor Licenses

SLTDA also makes recommendations to the Department of Excise for the issuance of liquor licenses for Hotels, Guest Houses and Restaurants.

Category	No. of Licenses Issued
Classified Hotels	122
Unclassified Hotels	255
Boutique Hotels	24
Boutique Villas	25
Guest Houses	575
Restaurants	389
Camping Site	03
Total	1,393

(e) Classifications

The extraordinary Gazette notification No.1693/20 dated 20th April 2019 directs the classification of all Tourist Hotels as a mandatory requirement. The newly appointed Hotels Classification Committee has inspected and classified the Tourist Hotels as follows;

Inspections were carried out during the period from 14th February 2019 to 15th October 2019.

Status	Nos.
Number of Inspections	26
Classified as	
5 Star	1
4 Star	4
3 Star	3
2 Star	1
1 Star	-
Shortcomings to be rectified	12
Downgraded	4
Boutique Hotels	1

(f) Inspections

Category	Inspections Carried Out
Hotels	8
Boutique Villas	4
Guest Houses	270
Home Stay Units	50
Rented Apartments	10
Bungalows	87
Heritage Bungalows	1
Hostels	4
Restaurants	60
Travel Agencies	90
Spa & Wellness Centers	24
Water Sports	8
Spice Gardens	2
Tourist Shops	12
Tourist Friendly Eating Places	13
Camps	2
Apartment Hotel	1
Total	646

(g) Recommendations for visa

SLTDA also makes recommendations to the Department of Immigration & Emigration for issuance of Residence visa for expatriate staff in tourism industry establishments.

Establishment	Category	Amount	Total
Boutique Hotels			
	Director Operations	-	-
	General Manager	-	-
Guest Houses			
	Directors	06	-
	Specialty Chef	01	-
	Specialty Cook	05	12
Hotels			
	Consultant	01	-
	General Manager	04	-
	Resident Manager	02	-
	Director F & B	01	-
	Room Division Manager	02	-
	Head of Sales & Marketing	-	-
	Executive Chef	-	-
	Specialty Chef	01	-
	Specialty Cook	21	-
	Animator	03	-
	Musician	-	-
	Volunteer	02	39
Investors		01	01
Restaurants			
	Consultant	-	-
	Specialty Chef	18	-
	Specialty Cook	28	46
	Animator	-	-
	Dancer	-	-
Spas			
	Consultant	-	-
	Spa Manager	06	-
	Spa Therapist	101	107
Travel Agencies			
	Resident Representative	41	-
	Tour Leader	10	-
	Language Specialist	41	92
Water Sports			
	Kite Surfing Instructor	05	5
Total		300	302

(h) Mobile Services

In order to streamline the informal sector activities, SLTDA conducts mobile services targeting major tourism zones. As per the Tourism act No.38 of 2005, it is mandatory that all tourism products and services be registered with the SLTDA. The mobile services therefore facilitate the absorption of a significant number of tourism products and services into formal registration with SLTDA.



Mobile Service

10.4 Promotions

International Exposure and Capacity Building

A total of 26 SLTDA officers participated at 8 UNWTO/PATA and GSTC Conferences and two UNWTO trainings. The participants were from varying levels of leadership within the Authority including the Honourable Minister, his support staff, the Secretary and Additional Secretary of the Ministry of Tourism, the Director General, Directors, Assistant Directors and Junior Managers.

The SLTDA's continuous participation at events and forums such as these as well as the international exposure maintained, ensured an immediate hand of friendship and support from the international community, in the wake of the Easter Bomb attacks early in the year. The assistance and support received was instrumental in reviving tourism in Sri Lanka after the attacks.

(c) Publications

Comprehensive publications on qualitative and quantitative data relating to tourism are published regularly by the Research and International Relations Division. These include Monthly Tourist Arrivals Report, Quarterly Industry Report, Tourism Sector Reports, Annual Statistical Report and the Report of the Survey on Departing Foreign Tourists. These indicate the performance of Sri Lanka tourism in terms of tourist arrivals, foreign exchange earnings, creation of employment opportunities, hotel occupancy rates, travel patterns and behaviour, places of attraction, facilities and services used, expenditure of tourists, Tourists Accommodation, Tourists Accommodation Investments, Flight frequency and Seating capacity details.



(d) Events

World Tourism Day celebrations

The Sri Lanka Tourism Development Authority along with other key Institutions of Sri Lanka Tourism, under the guidance of the Ministry of Tourism Development, Wildlife & Christian Religious Affairs, organized a two day special programme in Colombo and several other events across the island, to celebrate this year's World Tourism Day under the theme "Tourism and Jobs; A better future for all".

The official programme was held at the Arcade Independence Square on the 27th of September 2019. Highlights of the celebrations include :

- 27th September - Opening of the newly refurbished Sulanka Bungalow, Shopping Arcade and Office Complex, at the National Holiday Resort in Bentota.
- 27th & 28th September - Exhibition, Job Fair & Food Street at the Arcade Independence Square, Colombo 07.
- 27th & 28th September - Entertainment Programme at the Arcade Independence Square, Colombo 07.
- 28th September - Tourism Leaders' Summit & International Research Conference at BMICH, Colombo 07.
- 28th & 29th September - Regional World Tourism Day Celebrations in Arugambay.



National Sustainable Tourism Certification



Sri Lanka Tourism Development Authority launched a “National Sustainable Tourism Certification” (NSTC) scheme in line with action 95 of the Tourism Strategic Plan 2017-2018, to establish sustainable tourism standards and to ensure compliance among SLTDA registered establishments.

The NSTC was established through the financial and technical assistance of the Biodiversity Finance Initiative (BIOFIN) of the UNDP. NSTC is a crucial initiative geared towards structuring Sri Lanka’s tourism business services to be more competitive locally as well as internationally.

The awarding ceremony was successfully held at *Apegama* on 5th August 2019 with the participation of Mr. Randy Durband, CEO of Global Sustainable Council (GSTC) and Dr. Mihee Kang, Director Asia Pacific of GSTC and other officials representing the industry.

37 hotels were recognized for their sustainable practices and these best hotels were categorized as Platinum, Gold, Silver and Bronze and awarded accordingly. Certificates for participation were also awarded. Special awards for the four main areas namely; sustainable management, social, cultural and economic were also given to the hotels.

The main objectives of this project were;

- Promotion of sustainable tourism in Sri Lanka through credible and accepted National Standards.
- Protection of Natural, Cultural and Environmental resources that tourism is dependent on, for a viable future of the tourism industry.
- Motivate industry stakeholders to follow sustainable best practices in the tourism industry.
- Driving Sri Lanka Tourism to greater heights, in compliance with the United Nation's Sustainable Development Goals (SDGs)
- Creating a new competitive advantage to attract tourists who are focused on sustainability.

Hand in hand with the rapid development of the Tourism Industry, is the gradual increase of negative environmental effects. With the aim of creating a carbon neutralized destination, a tree planting campaign was held on 5th August 2019 with the participation of stakeholders of the industry at Marine Drive, parallel to the awarding of the National Sustainable Tourism Certification.



10.5 Awareness Training

SLTDA has identified the necessity of improving the quality of tourism products & services across the country to cater to the foreign & domestic tourists. Therefore, SLTDA conducted a special awareness programme to improve the knowledge and the quality of tourism products & services such as Home Stays, Guest Houses, Bungalows, Restaurants and Tourist Friendly Eating Places. In 2019 there were 09 awareness programmes conducted by the SLTDA at different locations.



10.6 Domestic Tourism and Community Relations

Development of Lesser Known Attractions and Infrastructure Facilities within Provincial Councils.

Aluthnuwara Tourist Facility Centre

Aluthnuwara Devalaya is a famous religious destination in Kegalle located close to Mawanella on the Colombo - Kandy road. A majority of the visitors are domestic tourists, attracted by the Devalaya and annual Pehara. The Sabaragamuwa Provincial Council implemented the project with Sri Lanka Tourism Development Authority funds (Rs.17.05 million) and completed 70% of the the project, pushing the completion of the project to 2020.



Rajanawa Ella Development

Rajanawa Ella is one of the most popular waterfalls in the Sabaragamuwa Province, in the Rathnapura district bordering Kalawana road. It is an emerging tourist attraction among both domestic and international tourists. The Sri Lanka Tourism Development Authority has completed 80% of the above development project hand in hand with the Sabaragamuwa Provincial Council at a cost of one million rupees and the project is scheduled to be completed within the first quarter of 2020.



Spice Sale Centre

Purchasing locally produced spices is very popular among tourists. In order to facilitate the purchase of spices en route of their journey, the Central Province established the National Spice Garden with sale outlets in Matale. Sri Lanka Tourism Development Authority has spent Rs. 7 million for the project.



Ongoing Projects with Provincial Councils

Dunhinda Development

This project has been initiated to develop handicraft stalls along the walkway to Dunhinda with the assistance of the Uva Provincial Council. Around 30% of the project has been completed and will continue in 2020.



Gatabaruwa Tourist Facility Centre

Gatabaruwa is the most famous temple and devalaya Down South (Southern Province), especially with its annual Perehara. Considering the number of visitors, the Visitor Facility Centre was initiated with the Southern Provincial Council in 2019. The Project was initiated with the laying of the foundation stone. Estimated total cost of the project is Rs. 100.0 million.



Kaludiya Pokuna and Pidurangala Development Project

By 2018 Sigiriya had become a congested attraction. In order to better distribute the inflow of visitors between the two neighbouring attractions, a sum of Rs. 0.5 million was released to the Central Cultural Fund for the above two development projects.

Assistance to the Tourist Police

- Completed the construction of the Tourist Police Post in a convertainer at Mirissa with an investment of Rs. 5.3 Mn.
- Facilitation of the Tourist Police for complaints and tourist harassments at a cost of approximately Rs. 269,985.
- Purchased three motorbikes for use of Tourist Police at a cost of Rs. 1.09 million.

10.7 Resort Management

SLTDA manages 04 Trading Resorts, namely; Kataragama, Anuradhapura, Nuwara Eliya & Bandarawela and provides support services for the hotels located at the 02 Non Trading Resorts, namely; Bentota and Passikudah. In addition, Sri Lanka Tourism Development Authority owns 37 Rest Houses previously operated by the Ministry of Public Administration and leased out to private sector operators and these are managed by the Resort Management Division.

Trading Resorts

All Trading Resorts were refurbished and upgraded to improve the quality & service standards in order to meet high levels of satisfaction and expectations of the guests.

National Holiday Resort - Anuradhapura



Construction of new accommodation facilities with 16 deluxe rooms:

A separate new 16 room accommodation complex was constructed at a total cost of Rs. 65 million and it was declared open by the Hon. Minister of Tourism on 27th May 2019. The refurbishment of 23 rooms and guest corridors was completed in April 2019 at a total cost of Rs. 24.9 million. Relaying of the sewer and waste water disposal line for 05 rooms was completed in April 2019 at a total cost of Rs. 0.65 million.

National Holiday Resort - Kataragama

The entire restaurant area was refurbished inclusive of the addition of a timber ceiling and air conditioning at a total cost of Rs. 3.87 million.

National Holiday Resort - Nuwara Eliya

A much needed 400 sq. ft laundry room was constructed.

National Holiday Resort - Bandarawela

Landscaping of the resort area was completed.

National Holiday Resort - Bentota

The existing building was demolished and the reconstruction included advanced facilities such as the shopping complex, bazaar, restaurants and office complex, all of which were constructed at a total cost of Rs. 73.4 million by DNS Construction Ltd, under the consultancy of Central Engineering Consultancy Bureau (CECB). Upon completion, the building and its facilities were declared open by Hon. Minister of Tourism on 27th September 2019. Currently the office area is occupied, whilst the shopping area, live exhibition area and the restaurant areas are to be leased out in the near future.

Work in progress



After completion



Sulanka Bungalow

Refurbishment of the Sulanka Bungalow was completed at a total cost of Rs. 26.2 million and declared open by the Hon. Minister of Tourism on 27th September 2019. At present the bungalow is in commercial operation for guests.



The Development of a picnic area in the form of a model beach at Bentota is scheduled to be completed in April 2020 at a total cost of Rs. 100 million.

Additionally, the development of an entire water supply network (including a purification plant), purification and rehabilitation of natural ponds, modification of artificial ponds, renovation of resort officers bungalows, staff quarters, tourist police station, railway station, post office building, internal road network with street lights, landscaping of the entire resort area is in progress, under the consultancy of the Central Engineering Consultancy Bureau (CECB).

National Holiday Resort - Passikudah

Construction of the Lifeguard Unit by the Department of Coast Guard has been completed and it is currently in operation.

Construction of the water sump, pump room and security hut was completed at a total cost of Rs. 22 million.

Rest Houses

37 Rest Houses owned and managed by the Ministry of Public Administration was handed over to Sri Lanka Tourism Development Authority for management and to facilitate domestic tourists.

Accordingly, SLTDA leased out the Rest Houses to private bidders following the procurement process to manage and operate on collection of a lease rental, as recommended by the Government Valuer.

SLTDA leased out 08 Rest Houses at Mahawa, Nikaweratiya, Weeraketiya, Horowpathana, Mahiyanganaya, Baththuluoya, Ragala and Bibila at which refurbishment work is in progress. 03 Rest Houses are in operation following the completion of the refurbishment work.

10.8 Operations & Supporting Services

(a) ICT

The ICT Department provides services to SLTDA, SLTPB and from recent times to SLCB as well. This shared service model improves utilization of resources and efficiency of services. As Sri Lanka went through a challenging time during 2019, various initiatives were executed by the ICT Department to contribute towards the recovery process. Given the importance of ICT in an increasingly digitized world, it is vital that this department keeps up with modern trends and practices.

2019 Highlights:

1. Created a web page dedicated to establish a 'safety' mindset for all, in the immediate aftermath of the Easter Attack. It was continuously updated with "What Visitors Have to Say", "What the Industry Has to Say" with official press releases, and video content. It had good reception according to Google Analytics.
2. Functions between SQA and the Finance Departments were automated, thereby removing the PIV process, and the documentation associated with it. This eliminated an estimated 05 days of delay in the Licensing process and an e-receipt is sent to the client immediately.
3. A Dashboard was introduced, which highlighted the bottlenecks in the Licensing and Registration Process, enabling the relevant department to address those issues immediately and fast track matters. This in turn assisted to offer a better service to our clients.
4. Was able to showcase SLTDA and its offerings at the Infotel 2019.

2020 Initiation:

1. It is planned to automate the Investor Relations Unit, introducing transparency to the workflow and allowing accessibility to the investors themselves to view the progress. This will subsequently be connected to other line agencies as well.
2. The introduction of an online booking platform for SLTDA owned resorts is also in the pipeline, thereby automating the operations of these resorts.
3. The launch of a Mobile-app that tourists could download and use for practical and relevant information, to assist them during their stay.
4. Re-vamping of the License Registration automation system using modern technology.

These value additions brought about by this department are essential in bringing transparency, efficiency and convenience to various stakeholders in this modern era.

(b) Legal

The Legal Division of SLTDA is instrumental in handling all Notarial, Commercial, Contractual and Litigation aspects affecting the entire Authority. The Division is also instrumental in contributing towards making necessary amendments to the Tourism Act and making orders/legislations under the provisions of the Tourism Act (Act No.38 of 2005) whilst also functioning as the Board Secretary of the Board of Management of SLTDA and Audit Management Committee Meetings in the year 2019.

(c) Internal Audit

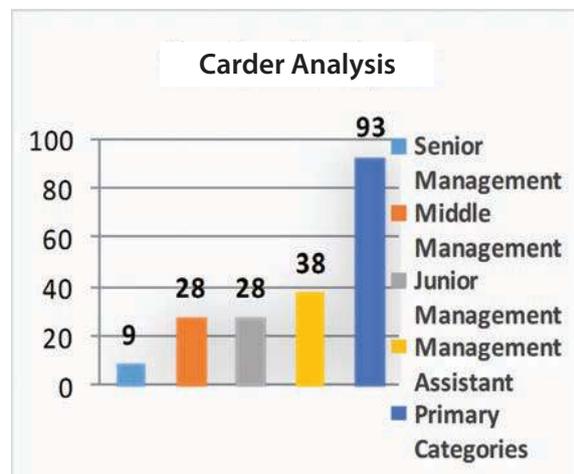
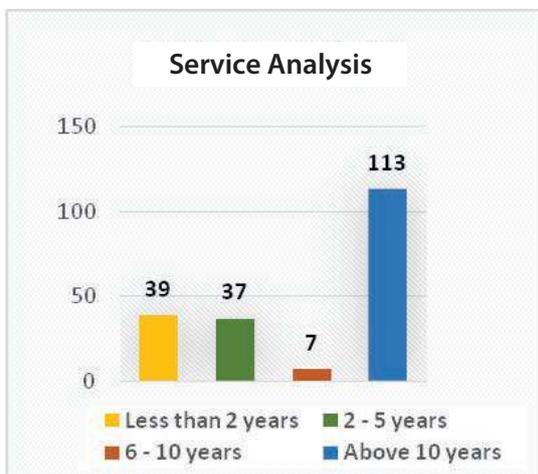
Internal Auditing is an independent, objective, assurance and consultation activity designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of Risk management, Control, Governance processes. According to the Annual Internal Audit Plan 2019, 19 Internal audit reports and 08 other observation reports issued contain suggestions and recommendations for improvements. Actions taken by the relevant officers have resulted in minimizing costs and in streamlining processes through better internal controls. Furthermore, Internal Audit also convened four quarterly audit & management committee meetings during this year.

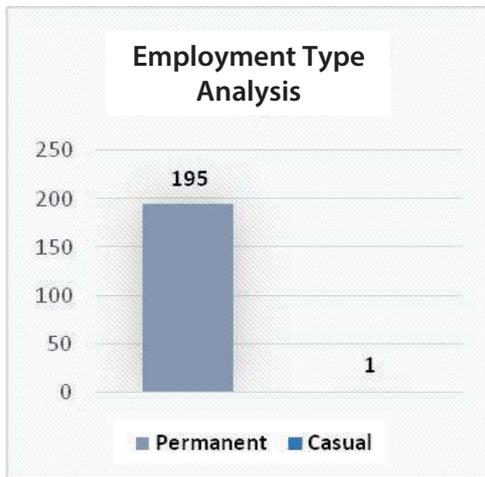
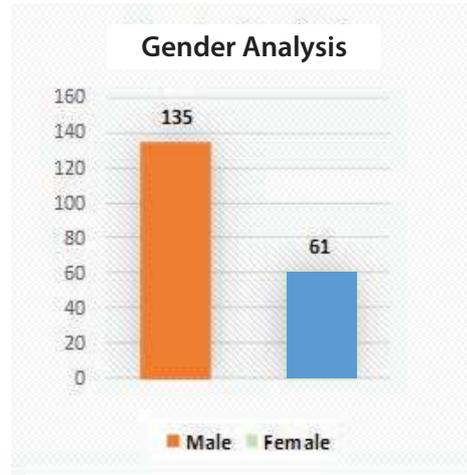
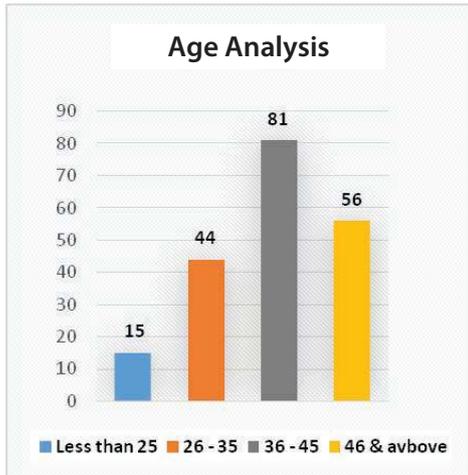
In addition to the above, Internal Audit also handled the coordination for the land valuation process and preparation of annual report of 2018.

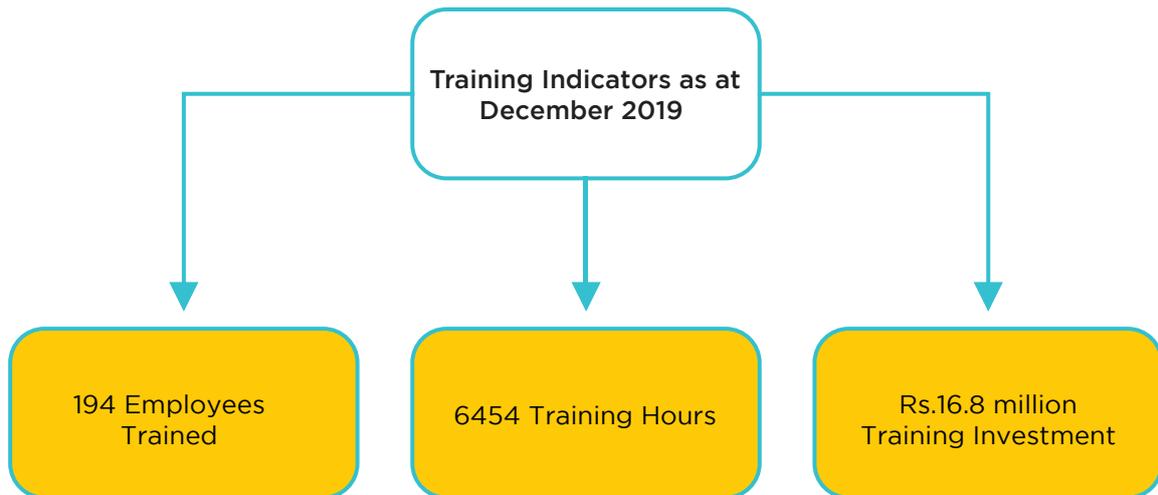
(d) Human Resources

An organization is nothing without its people. At SLTDA we believe that our dynamic team is the underlying strength of our success. We believe that realizing our vision depends largely on our human resources. Fostering an enabling workplace, we remain steadfast in our efforts to bring out the best in our employees and drive the organization towards achieving our goals. Aligned to best practices, our Human Resources (HR) strategy continues to focus on nurturing employee talent, encouraging creativity, empowering them to be decisive in their actions and ensuring their wellbeing. In 2019 we committed to build a work environment that strives for exceptional performance by introducing Key Performance Indicators (KPIs).

Statistically, the total employee carder as at December-2019 was 196, an increase of 1.6% over the previous year. Out of our employees, 58% have more than 10 years of experience at SLTDA, almost 41% are between 36 and 45 years of age, 32% are females and annual staff turnover is 1.5%.







Our training and development strategies are geared to ensure that the right people with the right skills and capabilities are handling the right portfolios. In the year under review, we extended training opportunities to 194 employees, representing 96.5% of the total carder. Our training programmes covered a total of 6,454 training hours. The total investment cost incurred on training was Rs. 16.8 million.

Our Welfare Society remained a critical facet in our HR strategy. Nurturing team spirit, the Society was proactive and creative. In the reporting year, key staff events were organized promoting sports, religious values and culture. The staff and their families participated in these events, building stronger bonds between the staff members.





CORPORATE INFORMATION

The SLTDA is a leading economic development agency in tourism, which is one of Sri Lanka's key service sectors. SLTDA is known for partnership, innovation, excellence, and the Authority that champions tourism by developing it into a key economic driver of Sri Lanka.

Name:

Sri Lanka Tourism Development Authority

Legal Form:

Statutory Corporations incorporated under Tourism Act No 38 of 2005

Head Office Address:

80, Galle Road, Colombo 03

Contact Details:

Tel: 0112 426 800 / 0112 426 900 Fax: 0112 437 953

Web: www.slt-da.gov.lk

Locations of National Holiday Resorts:

Passikudah, Kuchchaveli, Kalpitiya, Bentota, Girithale, Polonnaruwa and Yala

Locations of Domestic Holiday Resorts:

Anuradhapura, Bandarawela, Bentota, Kataragama and Nuwara Eliya

Auditors:

Auditor General of Sri Lanka

Bankers:

Bank of Ceylon

Board Members

- Ms. Kimarli fernando - Chairperson, Sri Lanka Tourism
- Ms. Dhammika Wijayasinghe - Director General
- Mr. P. T. Weerasinghe - Board Member
- Mr. M. Shanthikumar - Board Member
- Mr. Channe Wijemanne - Board Member
- Mr. Ishan Jayasekera - Board Member
- Mr. R. M. W. S. Samaradiwakara - Board Member
- Mr. P. S. P. Abeywardhana - Board Member
- Ms. Anoma Nandani - Board Member

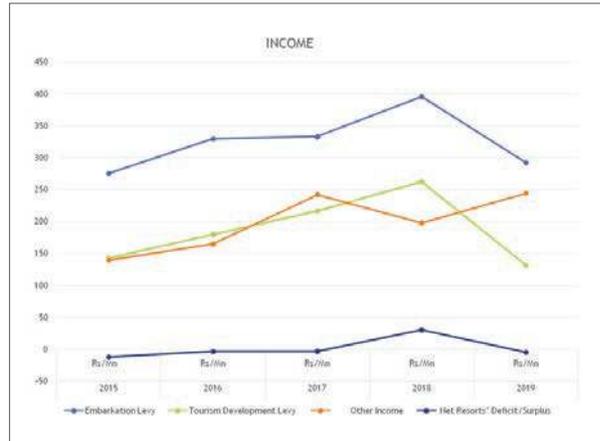
Directors/Head of Departments

- Ms. Tharanga Rupesinghe - Director, Standards & Quality Assurance
- Mr. Chandana Wijeratne - Director, Resort Management
- Mr. Chinthaka Abeykoon - Director, Information & Communication Technology
- Mr. Prasad Jayasuriya - Director, Tourism Planning, Development & Investor Relations
- Mr. Mihira Liyanarachchi - Director, Human Resources & Premises Management
- Mr. Sampath Ganepalaarachchi - Director, Financial Management
- Mr. Upali Ratnayake - Director, Domestic Tourism & Community Relations
- Mr. Udana Wickramasinghe - Director, Research & International Relations
- Ms. Inoka Punchihewa - Deputy Director, Legal Unit
- Ms. Karthi Naheem - Assistant Director, Internal Audit

FINANCIAL HIGHLIGHTS

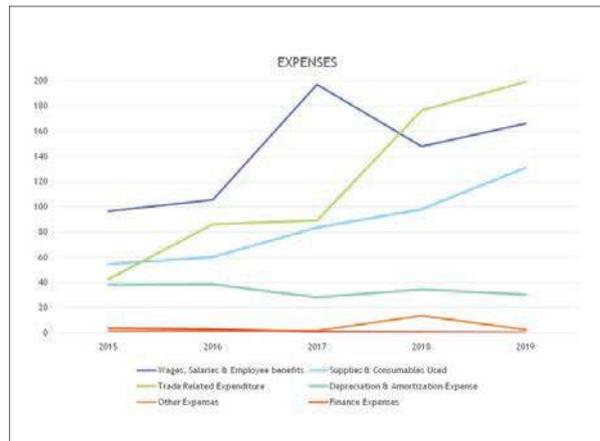
Financial Performance at a Glance

	2015	2016	2017	2018	2019
	Rs/Mn	Rs/Mn	Rs/Mn	Rs/Mn	Rs/Mn
Income					
Embarkation Levy	275.59	329.76	333.03	395.49	292.50
Tourism Development Levy	142.82	179.48	216.60	262.57	131.45
Other Income					
Land lease rent income	36.91	41.45	56.59	53.48	56.21
Administration fee TDF	5.12	6.44	7.53	4.07	5.85
Interest Income	24.64	34.11	45.00	51.31	49.63
Unit for National Tourism Investment (One Stop Unit)	7.86	7.47	10.26	11.94	11.45
Registration, License, Visa Fee	61.84	68.06	112.52	59.79	111.31
Profit on Disposal & Other Income	3.13	6.74	9.87	17.02	9.38
Surplus from Resorts operation (Income Before Depreciation)					
- Trading Resorts	(16.40)	(10.53)	(13.02)	(22.03)	(27.00)
- Service Resorts	4.02	6.63	9.63	52.12	22.00
Net Resorts' Deficit/Surplus	(12.38)	(3.90)	(3.39)	30.09	(4.99)



Expenses Categories

	2015	2016	2017	2018	2019
	Rs/Mn	Rs/Mn	Rs/Mn	Rs/Mn	Rs/Mn
Expenses					
Wages, Salaries & Employee benefits	96.38	105.39	197.00	147.79	165.97
Supplies & Consumables Used	54.42	60.14	83.59	97.94	131.27
Trade Related Expenditure	42.56	86.16	89.20	176.46	199.45
Depreciation & Amortization Expense	38.25	38.52	28.21	34.37	30.13
Other Expenses	1.32	1.42	1.54	13.72	2.20
Finance Expenses	3.36	2.77	0.93	0.71	0.25
Total Expenses	236.32	294.43	400.49	470.99	529.30





**NATIONAL HOLIDAY RESORT
ANURADHAPURA**



**NATIONAL HOLIDAY RESORT
BANDARAWELA**



**NATIONAL HOLIDAY RESORT
NUWARA ELIYA**



**NATIONAL HOLIDAY RESORT
BENTOTA**



**NATIONAL HOLIDAY RESORT
KATARAGAMA**

SRI LANKA TOURISM DEVELOPMENT AUTHORITY
Statement of Financial Position as at 31 December 2019

	Note	2019 (Rs)	2018 Restated (Rs)
ASSETS			
Current Assets			
Cash and cash Equivalent	4	1,402,347,351	1,569,193,546
Trade and other Receivables	5	537,254,220	503,820,289
Inventories		4,383,588	3,541,985
Other Current Assets	6	342,561,753	419,010,016
Total Current Assets		2,286,546,912	2,495,565,836
Non-Current Assets			
Property, Plant & Equipment	7.1	2,214,722,760	1,999,959,548
Work -in- Progress	8	271,582,775	428,188,502
Intangible Assets(Development Cost)	7.2	164,789,416	16,538,109
Library Books		1,880,781	1,880,781
Long Term Investments	9	81,856,995	80,948,937
Total Non-Current Assets		2,734,832,727	2,527,515,877
Total Assets		5,021,379,640	5,023,081,713
LIABILITIES			
Current Liabilities			
Trade Creditors and Other Payable	10	287,036,426	243,191,077
Revenue in Advance		5,923,348	29,208,712
Accrued Expense		52,127,049	54,667,976
Total current Liabilities		345,086,823	327,067,765
Non-Current Liabilities			
Provision for Retirement Gratuity	11	58,828,343	54,442,742
Total Non-Current Liabilities		58,828,343	54,442,742
Net Assets		4,617,464,474	4,641,571,206
NET ASSETS/EQUITY			
Government Account		14,272,174	14,272,174
Capital Reserves		(243,736,884)	(243,736,884.00)
Kalpitiya Equity		46,431,390	46,517,800
Revaluation Reserve		945,835,505	945,835,504
Capital Contribution		1,436,043,833	1,636,043,833
Revenue Account		2,416,929,435	2,240,949,758
Sinking Fund		759,021	759,021
Tourism Fund		930,000	930,000
Total Net Assets/Equity		4,617,464,474	4,641,571,206

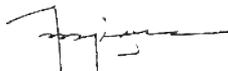


Sampath Ganepalaarachchi
Director/Financial Management

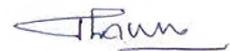
The Accounting Policies on **Pages 06 to 10 and notes on pages 11 to 32** form an integral part of these Financial Statements. The Board of Directors is responsible for the preparation and presentation of these Financial Statements. These Financial Statements were approved by the Board of Directors and signed on their behalf.



Kimarli Fernando
Chairperson



Channe Wijemanne
Board Member



M. Shanthi Kumar
Board Member

SRI LANKA TOURISM DEVELOPMENT AUTHORITY

Statement of Financial Performance For the period ended 31 December, 2019

	Note	2019 (Rs) (Rs)	2018 Restated (Rs)
Revenue			
Embarkation Levy	12	292,501,189	395,495,778
Tourism Development Levy	13	131,456,823	123,632,958
Fees and Licenses	14	184,850,386	129,295,690
Surplus/(Deficit) from Resort Operation	15	(4,994,343)	33,084,093
Other Income	16	<u>59,018,644</u>	<u>88,475,834</u>
Total Revenue		<u>662,832,700</u>	<u>769,984,353</u>
Expenses			
Wages, Salaries & Employee Benefits	17	165,974,094	149,855,711
Supplies and Consumables Used	18	131,270,774	99,936,988
Trade Related Expenditure	19	199,452,586	176,469,473
Depreciation and Amortization Expense		30,137,158	34,378,475
Other Expenses	20	2,209,976	13,729,194
Finance Expenses	21	<u>256,680</u>	<u>710,790</u>
Total Expenses		<u>529,301,267</u>	<u>475,080,633</u>
Surplus for the Period before Tax		<u>133,531,433</u>	<u>294,903,720</u>
Tax Expenses		<u>14,073,003</u>	<u>14,478,365</u>
Net Surplus for the Period after Tax		<u>119,458,429</u>	<u>280,425,355</u>

Sri Lanka Tourism Development Authority				
Cash Flow Statement for the Year Ended 31 December 2019				
		2019 (Rs)		2018 - Restated (Rs)
Cash Flows from Operating Activities				
Net Surplus for the Period before taxation		133,531,433		294,903,720
Adjustments for				
Depreciation	99,951,143		63,545,572	
Interest Suspend Account - Expenditure	-		524,373	
Increase/(Decrease) in Provision for Doubtful debts	2,685,150		2,555,536	
Correction of a prior period error - TDL			(53,476,208)	
Reversal of Accrued Expenditure 2018	(6,165,546)		(19,740,544)	
Staff Loan & Deposit Interest	(644,976)		(618,413)	
(Gain)/ Loss on Disposal of Property Plant & Equip	(254,617)		(4,172,060)	
Bank Interest Received	(48,985,973)		(50,694,365)	
Dividend Received	(660,000)		(400,000)	
Prior Year Expenses	-		11,058,987	
Provision for Gratuity	8,598,367	54,523,548	6,018,624	(45,398,498)
Operating Surplus/(Deficit) before working capital changes		188,054,981		249,505,222
Changes in Working Capital				
(Increase)/Decrease in Inventories	(841,603)		(1,198,668)	
(Increase)/Decrease in Trade & Other Receivables	(33,433,931)		(2,735,502)	
(Increase)/Decrease in Other Current Assets	76,448,263		(28,234,291)	
Increase/(Decrease) in Trade & Other Payables	43,845,349		52,197,947	
Increase/(Decrease) in V.A.T. Payable	-		(4,423,106)	
Increase/(Decrease) in Revenue in Advance	(23,285,364)		25,081,573	
Increase/ (Decrease) in Accrued Expenditure	(2,540,927)	60,191,787	8,942,612	49,630,565
Cash flow from operating activities		248,246,768		299,135,787
Gratuity Paid	(4,212,766)		(3,598,921)	
Tax paid	(14,073,003)	(18,285,769)	(14,478,365)	(18,077,286)
Net cash Flow from Operating Activities		229,960,999		281,058,501
Cash Flow from Investing Activities				
Staff loan & Deposit Interest	644,975		618,413	
Purchase of Property,Plant and Equipment	(40,256,632)		18,382,264	
Sale of Property,Plant and Equipment	266,076		4,571,111	
Dividend Received	660,000		400,000	
Increase in Long Term Investment	(908,058)		(835,699)	
Work-in-Progress	(289,486,997)		(82,028,011)	
Interest Income received	48,985,973		50,694,365	
Net Cash Flow from Investing Activities		(280,094,662)		(8,197,557)
Cash Flows from Financing Activities				
Decrease in Kalpitiya Equity	(86,410)		(218,660)	
Capital Contribution to Consolidated Fund	(200,000,000)			
Cash inflow on prior year TDL in Retaining Earning Account	83,373,878			
Leasing Installments Paid	-		(1,649,303)	
Net Cash Flow from Financing Activities		(116,712,532)		(1,867,963)
Net increase in Cash and Cash Equivalents		(166,846,195)		270,992,981
Cash and Cash Equivalents at beginning of period		1,569,193,546		1,298,200,565
Cash and Cash Equivalents at end of period		1,402,347,351		1,569,193,546

Sri Lanka Tourism Development Authority									
Statements of Changes in Equity for the Year Ended 31 December, 2019									
	Government Account	Capital Reserves	Kalpitiya Equity	Revaluation Reserve	Capital Contribution	Revenue Account	Sinking Fund	Tourism Fund	Total
Balance as at 01 January 2019	14,272,174	(243,736,884)	46,517,800	945,835,504	1,636,043,833	2,382,976,662	759,021	930,000	4,783,598,110
Prior Year Adjustment									
Under provision of VAT before 2018 on reconciling of VAT collection Account						(21,565,370)			(21,565,370)
Under provision of disallowable VAT 2018 on Medical Insurance						(2,058,576)			(2,058,576)
Under paid PAYEE Tax before 2018						(8,920)			(8,920)
Under recognition of Petty Cash expenditure before 2018						(61,906)			(61,906)
Under provision of Medical Insurance on reconciliation before 2018						(162,466)			(162,466)
Over provision of TDL and EL for 2018						(60,835,936)			(60,835,936)
Under provision of TDF payable amount 2018						(5,196,729)			(5,196,729)
Under recognition of TDL income 2018 (correction of JV on Audit Observation)						5,267,686			5,267,686
Over provision of service charge payable on reconciliation before 2018						(970,371)			
Over provision of Medical Insurance on reconciliation before 2018						86,932			86,932
Adjusted Balance as at 01 January 2019	14,272,174	(243,736,884)	46,517,800	945,835,504	1,636,043,833	2,297,471,006	759,021	930,000	4,698,092,454
Adjustment to year 2019									
Fund transferred to Consolidated Fund				(200,000,000.00)					
Changes in Net Equity			(86,409)						
Surplus for the year 2019						119,458,429			119,458,429
Balance as at 31 December 2019	14,272,174	(243,736,884)	46,431,391	945,835,504	1,436,043,833	2,416,929,435	759,021	930,000	4,617,464,474

Sri Lanka Tourism Development Authority									
Statements of Changes in Equity for the Year Ended 31 December, 2018									
	Government Account	Capital Reserves	Kalpitiya Equity	Revaluation Reserve	Capital Contribution	Revenue Account	Sinking Fund	Tourism Fund	Total
Balance as at 01 January 2018	14,272,174	(243,736,884)	46,736,460	945,835,504	1,636,043,833	2,042,058,150	759,021	930,000	4,442,898,258
Prior Year Adjustment									
Transfer of VAT over receipts amounts due to changes of VAT rates 2010-2016						133,847			133,847
Transfer of VAT over receipts amounts due to changes of VAT rates during 2016						80,030			80,030
Correction of Income over recognition relevant to TDL						(141,664)			(141,664)
Correction of Over provision of Gratuity for resigned employee						68,036			68,036
Correction of provision for the depreciation as per the audit observation						(87,063,978)			(87,063,978)
Recognizing Domestic Tourism Expenditure						(818,144)			(818,144)
Reversal of Accrued Expenditure over provision before the year 2017						7,695,461			7,695,461
Unidentified system profit before 2018						(1,426,199)			(1,426,199)
Correction of settlement of debtor balances realised in year 2017						(61,136)			(61,136)
Adjusted Balance as at 01 January 2018	14,272,174	(243,736,884)	46,736,460	945,835,504	1,636,043,833	1,960,524,403	759,021	930,000	4,361,364,511
Adjustment to year 2018									
Changes in Net Equity			(218,660)						
Surplus for the year 2018						280,425,355			280,425,355
Balance as at 31 December 2018	14,272,174	(243,736,884)	46,517,800	945,835,504	1,636,043,833	2,240,949,757	759,021	930,000	4,641,571,206

Notes to the Financial Statements

1. Basis of Preparation of Financial Statements

The Financial Statements have been prepared in accordance with Sri Lanka Public Sector Accounting Standards. No adjustments have been made for inflationary factors affecting the Financial Statements.

1.1 Presentation and Functional Currency

These Financial Statements are presented in Sri Lankan Rupees (Rs.) and all financial information presented in Sri Lankan Rupees has been rounded to nearest rupee.

1.2 Going concern

Financial statements are prepared based on the going concern assumption.

2. Valuation of Assets and Basis of Measurement

2.1 Inventories/Stocks:

Stocks have been generally measured at cost and net realizable value whichever is lower.

2.2 Depreciation

- (a) Depreciation has been provided on cost or valuation of the assets on straight line method as follows.

Land	-	No Depreciation
Building	- 5%	(20 Years)
Roads & connected work	- 12.5%	(08 Years)
Water Services & Drainage	- 12.5%	(08 Years)
Electrical Installations	- 12.5%	(08 Years)
Telecommunication Installations	- 12.5%	(08 Years)
Fixtures & Fittings	- 10%	(10 Years)
Furniture	- 10%	(10 Years)
Miscellaneous Equipment	- 10%	(10 Years)
Plant & Machinery	- 20%	(05 Years)
Motor Vehicles	- 20%	(05 Years)
Data Processing Equipment	- 20%	(05 Years)
Glassware & Crockery	- 33 1/3%	(03 Years)
Cutlery & Silverware	- 25%	(04 Years)
Linen	- 50%	(02 Years)
Application Software	- 50%	(02 Years)
Development Cost	- 10%	(10 Years)

Depreciation begins when it is available for use.

- (b) Application software comprises License Registration Process System, Quick Books Accounting Software and MS office software at acquisition cost.

(c) Valuation of Lands

The process of valuing all the lands that belong to the SLTDA with the Government Valuation Department is underway. When the valuation of entire assets class of lands is completed the new value will be recognized in the books of accounts. In addition identification of all the lands of SLTDA with their supporting documents is to be done.

2.3 Assets on leases

(a) Lands let on Operating Lease

All the government owned lands and rest houses vested to SLTDA are leased out on operating lease by entering into a formal lease agreement after following the due Government procedures. Operating lease rate is 4% of the land value based on the valuation done by the Government Valuation Department subject to applying the presidential circular dated 12 July 1995 (SEI/A/4/34) which is the basis of deciding the minimum monthly lease rent. Lease income from operating leases has been recognized in revenue statement on straight-line basis.

2.4 Provision for Doubtful Debts

Provision for doubtful debts was estimated on Trade and other receivable balances after deducting the rent deposits of particular customers and considering the pattern of receipts on the following basis.

More than one year but less than two years	-	No provision
More than two years but less than three years	-	05%
More than three years but less than four years	-	25%
Four years & above	-	50%

2.5 Contingent Liabilities

There are no contingent liabilities available to disclose as per the SLPSAS 8.

2.6 Taxation

The SLTDA was exempted from income tax under section 8(a)(xx) of the Inland Revenue Act No. 28 of 1979. However, as per the Inland Revenue amendment Act No. 10* of 2002 returns should be furnished to the Inland Revenue Department and as per the directions given by the Inland Revenue Department SLTDA pays income tax on the interest and dividend income.

2.7 Foreign Currency Transactions

These transactions are converted on the following rates.

Receipts & payments	-	Actual
Remittance	-	Actual

2.8 Defined contribution plan

A defined contribution plan is a post employment benefit plan under which an Authority pays fixed contribution into a separate entity. Obligation for contribution to defined contribution plans are recognized as employee benefit expenses in the statements of financial performance in the period during which services are rendered by employees.

(a) Employees' Provident Fund (E.P.F.)

The SLTDA and employees contribute 15% and 10% respectively on the salary of each employee to the approved provident fund.

(b) Employees' Trust Fund (E.T.F.)

The SLTDA contributes 3% of the salary of each employee to the Employees' Trust Fund.

Notes to the Financial Statements

2.9 Advance

Project	Initial Advance		Current Balance
Acquisition of the land- Dedduwa Project (01)	30,000,000	-	10,391*
Acquisition of the land- Dedduwa Project (02)	104,040,000	-	20,006,004*
Acquisition of the land- Kalpitiya Dutch Bay (03)	41,000,000	22,812,881	63,812,881

The advance of Rs.30,000,000 was released to the Divisional Secretary Bentota in order to acquire lands from the private parties. The processing of land acquisition has been carried out by the Divisional Secretary in consultation with the Ministry of Land and the Survey Department.

The other advance, amounting to Rs.41,000,000 was released to the Divisional Secretary Kalpitiya for acquisition of land from the private parties. Divisional Secretary Kalpitiya has taken necessary steps to acquire lands from private parties after obtaining assistance from the Ministry of Land and Survey Department.

During the year 2016 an amount of Rs. 104,040,000 has been released to Divisional Secretary Bentota to pay the balance compensation for land acquired for Dedduwa Tourism Development Project.

Note *

The letter from the Divisional Secretary- Bentota confirms that he has proceeded with the acquisition process where ownership was clear, and that there remain certain lands where this process is not yet complete. He confirms that he will vest those lands with SLTDA once this total process is completed. Furthermore, he confirms the current balances with the following breakdown.

(a) Dedduwa Project

	Advance 01 (Rs)	Advance 02 (Rs)
Released Amount	30,000,000	104,035,233
Utilized amount up to February 2017	(29,896,698)	(48,784,684)
Transferred amount to the General Fund in Feb 2017	10,391	55,250,549
Expenses after transferring To the General Fund	-	(35,244,545)
Balance as of 31 December 2017 in the General Fund of Divisional Secretary, Bentota	10,391	20,006,004

2.10 Investments

SLTDA has invested Rs.4.0 million (Rs. 10 shares x 400,000) at Taj Exotica Ltd in 1991 and the company's shares are not listed. The net book value per share was Rs.15.47 as per 2018 financial statements of the company. In addition SLTDA has invested Rs. 750,000 with the Sri Lanka Hotel Tourism Training (Pvt) Ltd which is presently not in operation and the said training institution is to be liquidated according to the available information.

2.11 Related party transactions

No related party transaction available to disclose

2.12 Work in Progress

Projects under construction are representing the value of work in progress amounting to Rs.271,582,775 (please refer note 8).

2.13 Comparative information

Comparative financial information with the last year financial statements has been provided. The previous year's figures and phrases are re-arranged wherever necessary to conform to the current year's presentation.

2.14 Changes in Equity

(a) Adjustment for Prior Periods

As presented in the Statement of changes in equity, the opening retained earnings was adjusted by Rs. 85,505,656 which represented the amount of changes in prior year expenditure and income, balances of assets and liabilities as a result of recognizing and corrections on reconciliations.

Further TDL income, Staff Welfare expenditure were adjusted by Rs. 138,942,128 and Rs, 2,058,576 respectively and Security charges were restated among the Head Office and Resorts by Rs.2,244,968.

2.15 Kalpitiya Project

Funds received for the project from all the sources and expenditure for the project activities and project office administration have been listed in the following statement. All the expenses have been categorized under the project work in progress account in the SLTDA Ledger and funds received has been categorized under the project equity and income received by selling bidding document of Rs.1,743,000 & 1% of contract price of Rs.1,500,000 have also been identified directly in the equity account. Further expenditure has been identified on accrual basis.

Receipts

Description	Amount/Rs
Sri Lanka Tourism Development Authority	45,680,603
Sri Lanka Tourism Promotion Bureau	47,500,000
Sri Lanka Institute of Tourism & Hotel Management	1,800,000
Sri Lanka Convention Bureau	600,000
Qube Lanka Leisure Properties (Pvt) Ltd – 1% out of the bid price	1,000,000
Sun Resort Investment (Pvt) Ltd – 1% out of bid price	500,000
Bidding Fee at Rs.2,000	18,000
Bidding Fee at Rs.25,000	1,725,000
Total	98,823,603

Expenditure

Description	Amount/Rs
Payments Programme/Project expenses	66,306,642
Administrative expenses	32,897,199
Capital expenditure	1,807,049
Total	101,010,890

2.16 Events after the Reporting Date:

The materiality of events occurring after the reporting date has been considered and appropriate adjustments were made in the accounts, where necessary.

3. Cash in Hand and at Bank

	2019 (Rs)	2018 (Rs)
Cash in Hand - Petty Cash	1,344,815	649,680
Cash at Bank - HO & Resorts	4,726,560	(1,513,574)
Cash at Bank - Fund Management Account *	1,396,244,281	1,570,025,745
Cash in Hand - Petty Cash (Kalpitiya Project)	15,000	15,000
Cash at Bank - (Kalpitiya Project)	16,695	16,695
Total of cash in hand & bank balance	1,402,347,351	1,569,193,546

* Funds in the bank account has been invested on daily basis within a fund management account with Bank of Ceylon, please refer note no 15 for the interest earned.

3.1 Detail Note. - Cash in Hand and at Bank

<u>Petty Cash</u>	2019 (Rs)	2018 (Rs)
Nuwara Eliya	426,752	5,849
Bandarawela	48,225	169,204
Anuradhapura	380,839	215,185
Kataragama	488,999	190,540
Community Relations Division	-	4,595
Kalpitiya Project	-	15,000
Nuwara Eliya Float	-	4,400
Bandarawela Float	-	1,814
Anuradhapura Float	-	55,692
Bentota Float	-	2,400
Total	1,344,815	664,680.0
<u>Collection Accounts</u>	-	
Nuwara Eliya	2,142,007	1,877,742
Bandarawela	2,096,581	3,313,086
Anuradhapura	2,281,638	2,495,674
Kataragama	2,905,751	2,661,590
Bentota	4,136,303	16,241,903
Bentota - Sulanka	276,068	233,068
	13,838,349	26,823,063

3.1 Detail Note. - Cash in Hand and at Bank

Petty Cash	2019 (Rs)	2018 (Rs)
Other Operational Accounts	-	-
SLTDA Main Account	(13,556,423)	(31,058,936)
Fund Management Account	1,396,244,281	1,570,025,745
Sustainable Tourism	2,338,741	250,000
Main Account Direct Deposit (Online)	489,627	1,050,341
Tourism Award	1,309,307	1,325,807
Security Deposit NSB	20,115	20,590
BOC Valachchenai	286,844	75,561
Total	1,387,132,492	1,541,689,108
Project Accounts - Operational		
Kalpitiya	16,695	16,695
Grand Total	1,402,332,351	1,569,193,546.12

4. Trade & Other Receivable

	2019 (Rs)	2018 (Rs)
Trade & Other Receivable	347,619,282	360,557,978
Sewage Plant Receivable	189,634,938	143,262,310
Total	537,254,220	503,820,289

4.1 Trade & Other Receivable

	2019 (Rs)	2018 (Rs)
Trade Receivable	101,717,640	81,114,604
Other Receivable	235,140,345	265,767,991
Employees - Loans & Advances	20,897,269	21,126,205
Sub Total	357,755,254	368,008,801
Less : Provision for bad & doubtful debts	(10,135,972)	(7,450,823)
Total	347,619,282	360,557,978

Detail Note

The following amounts were included to the Trade & Other Receivable

	2019 (Rs)	2018 (Rs.)
Trade Debtors	101,717,640	81,114,604
Sundry Debtors	6,079,564	6,247,364
Sri Lanka Tourism Promotion Bureau	108,391,047	90,373,872
Sri Lanka Institute of Tourism & Hotel Mgt.	8,653,724	8,385,871
Kalpitiya Project	83,682	83,682
TDF Current Account	40,284,640	112,583,252
Water Service – Passikudah	48,162,560	25,555,940
National Paper Corporation Ltd	9,627,113	9,627,113
Current A/c – Head office	42,631	42,631
Returned Cheques	531,459	650,194
Credit Sales	56,276	56,276
Auction Receivable	-	76,940
Tuk Tuk Training Programme	13,227,649	12,083,256
Sub Total	336,857,985	346,880,996
Festival Advance	41,000	71,250
Special Loan	735,065	1,168,295
Distress Loan	20,121,204	19,880,660
Miscellaneous Advance		6,000
Sub Total	20,897,269	21,126,205
Less: Provision for bad debts	(10,135,972)	(7,450,823)
Total	347,619,282	360,556,378

Provision for Doubtful Debts

	2019 (Rs)	2018 (Rs.)
Balance at the Beginning	7,450,823	4,895,287
(Over)/ Under Provision for the year 2019	2,685,150	2,555,536
Balance at the End	10,135,973	7,450,823

5. Other Current Assets

	2019 (Rs)	2018 (Rs.)
Pre Payments	1,137,763	26,311,044
Advances - 6.01	327,288,578	380,221,746
W.H.T / VAT Receivable	4,693,830	1,268,560
Deposit Receivable	9,441,582	9,083,732
Medical Insurance	-	2,124,934
Total	342,561,753	419,010,016

5.1 Advances

	2019 (Rs)	2018 (Rs.)
Advances - Expenses	20,200,107	33,388,847
Advances - Tourism Zone Development- Acquisition of Land (Dedduwa)	69,124,675	69,124,675
Advances - Tourism Zone Development- Acquisition of Land (Kalpitiya)	61,314,891	61,314,891
Advances - Acquisition of Land (Dedduwa - F/Y 2016)	104,035,234	104,035,234
Tourism Zone Development Advances - Other	72,613,671	112,358,099
Total	327,288,578	380,221,746

Property, Plant & Equipment

Note No O6.1

Note	Code	Description	Balance as at 01.01.2019	Additions 2019	Transfers/ Adjustments	Balance as at 31.12.2019	Acc. Depreciation as at 01.01.2019	Depreciation 2019	Transfers/ Adjustments	Acc. Depreciation as at 31.12.2019	Net Book Value as at 31.12.2019
	101	Land	1,586,261,299.84	31,937,553.64	-	1,618,198,853					1,618,198,853
	102	Buildings	457,761,416.63	58,668,770.97	10,111,780.69	506,318,407	191,712,138.74	22,117,370.18	241,802.20	213,587,706.72	292,730,700
	102A	Road & Works	39,044,703.94	128,093,030.95	-	167,137,735	29,851,366.34	17,760,047.30	-	47,611,413.64	119,526,321
	102B	Water ser & Drainage	145,352,866.65	47,432,500.00	-	192,785,367	113,164,179.77	11,697,691.83	-	124,861,871.60	67,923,495
	102C	Electrical Installation	21,895,786.78	1,400,744.80	-	23,296,532	9,064,052.71	400,352.36	-	9,464,405.07	13,832,127
	102D	Telecom Installation	17,129,965.81	-	-	17,129,966	11,776,063.01	1,641,445.86	-	13,417,508.87	3,712,457
	103	Fixtures & Fittings	14,481,663.66	231,719.14	-	14,713,383	9,215,783.69	798,870.10	-	10,014,653.79	4,698,729
	104	Furniture	30,943,820.70	11,527,681.21	8,485.00	42,463,017	18,860,376.09	3,451,833.39	8,485.00	22,303,724.48	20,159,292
	105	Miscellaneous Equipment	59,427,764.21	7,715,825.89	93,925.00	67,049,665	24,956,236.82	5,610,163.14	22,675.00	30,543,724.96	36,505,940
	106	Plant & Machinery	10,344,033.75	-	-	10,344,034	9,531,887.00	-	-	9,531,887.00	812,147
	110	Motor Vehicles	53,947,722.89	-	-	53,947,723	47,954,513.00	641,654.00	-	48,596,167.00	5,351,556
	111	Data Processing Equipment	57,267,319.56	5,521,482.45	110.00	62,788,692	38,262,288.32	2,428,939.48	110.00	40,691,117.80	22,097,574
	107	Glassware & Crockery	1,586,216.08	3,138,869.49	43,300.00	4,681,786	1,114,043.00	1,051,281.82	43,300.00	2,122,024.82	2,559,761
	108	Cutlery & Silverware	1,321,809.03	1,000.00	20,367.00	1,302,442	1,121,563.00	24,612.37	20,367.00	1,125,808.37	176,634
	109	Linen	23,041,016.50	5,806,040.38	75,810.00	28,771,247	19,354,320.73	3,481,062.22	75,810.00	22,759,572.95	6,011,674
	112	Application Software	13,887,987.06	851,000.00	-	14,738,987	7,793,160.21	6,520,326.71	-	14,313,486.92	425,500
		Sub Total	2,533,695,393.09	302,326,218.92	10,353,777.69	2,825,667,834	533,731,972.43	77,625,650.76	412,549.20	610,945,073.99	2,214,722,760

Note No O6.2

7.02	211L	Development Cost	153,639,137	170,665,032	-	324,304,168	137,101,028	22,415,774	2,050	159,514,752	164,789,416
		Development Cost - Kalpitiya Project									
		Total	153,639,137	170,665,032	-	324,304,168	137,101,028	22,415,774	2,050	159,514,752	164,789,416

Property, Plant & Equipment

Note No O6.1

Note	Code	Description	Balance as at 01.01.2018	Additions 2018	Transfers / Adjustments	Balance as at 31.12.2018	Acc. Depreciations as at 01.01.2018	Depreciation 2018	Transfers / Adjustments	Acc. Depreciations as at 31.12.2018	Net Book Value as at 31.12.2018
	101	Land	1,585,896,914	364,386		1,586,261,300					1,586,261,300
	102	Buildings	457,302,117	477,901	18,601	457,761,417	171,762,772	19,967,968	18,601	191,712,139	266,049,278
	102A	Road & Works	39,044,704			39,044,704	28,102,948	1,748,418		29,851,366	9,193,338
	102B	Water Ser & Drainage	145,352,867			145,352,867	105,519,696	7,644,484		113,164,180	32,188,687
	102C	Electrical Installation	21,895,787			21,895,787	8,829,786	234,267		9,064,053	12,831,734
	102D	Telecom Installation	17,105,166	24,800		17,129,966	10,123,599	1,652,464		11,776,063	5,353,903
	103	Fixtures & Fittings	12,592,024	1,910,749	21,110	14,481,664	8,356,554	880,340	21,110	9,215,783	5,265,880
	104	Furniture	30,829,795	175,364	61,338	30,943,821	16,536,532	2,385,182	61,338	18,860,377	12,083,444
	105	Miscellaneous Equipment	47,405,845	12,065,194	43,275	59,427,664	20,046,581	4,952,930	43,275	24,956,237	34,471,528
	106	Plant & Machinery	10,344,034			10,344,034	9,531,887			9,531,887	812,147
	110	Motor Vehicles	53,967,823		20,100	53,947,723	42,606,080	5,368,533	20,100	47,954,513	5,993,210
	111	Data Processing Equipment	48,738,009	22,313,987	13,784,676	57,267,320	36,168,357	2,100,954	3,150	38,266,160	19,001,159
	107	Glassware & Crockery	1,562,960	29,866	6,610	1,586,216	1,044,537	76,116	6,610	1,114,043	472,173
	108	Cutlery & Silverware	1,323,524	13,750	15,465	1,321,809	1,020,805	116,223	15,465	1,121,563	200,246
	109	Linen	20,270,104	2,836,923	66,010	23,041,017	15,730,277	3,690,054	66,010	19,354,321	3,686,696
	112	Application Software	1,698,334	12,189,653		13,887,987	1,607,781	6,185,379		7,793,160	6,094,827
		Total	2,495,330,005	52,402,573	14,037,185	2,533,695,393	476,988,192	57,003,311	255,659	533,735,845	1,999,959,548

Note No O6.2

7.02	211L	Development Cost	121,572,320	8,540,816		130,113,136	43,389,879	6,647,171	87,063,978	137,101,028	(6,987,892)
		Development Cost - Kalpitiya Project									23,526,000
		Total	121,572,320	8,540,816	-	130,113,136	43,389,879	6,647,171	87,063,978	137,101,028	16,538,109

6. Work in Progress

	2019 (Rs.)	2018 (Rs.)
Passikudah Development Projects		
Passikudah - Infrastructure Development Project	4,759,976	10,504,703
Passikudah - Earth Filling	-	31,544,824
Laying Water Line at NHR Passikudah	-	47,432,500
Passikudah - Construction of Ground Reservoir, Pump House, Security Hut & Site Works	-	16,794,326
Passikudah - Design & construction of proposed 210 Nos of Street Light Posts	-	54,471,510
Passikudah - Construction of Main Access Road	-	67,881,174
Passikudah - Design & construction of 04 no of Life Guard Units	-	10,927,762
Anuradhapura	14,008,163	57,737,023
Sulanka Bentota	3,733,413	24,944,242
Bentota - Resort Building	41,102,037	2,804,031
Construction of Generator Room - Kataragama	-	-
Kataragama Refurbishment	1,533,094	2,021,107
Calido Beach Development Project	1,247,206	1,247,206
Fixing of Table Top Touch Screen	-	-
Refurbishment of Head Office Building	-	41,829,604
Domestic Tourism Projects	-	
Sadatenna Agro Farm	11,672,963	11,672,963
Construction of comfort centre at Akurugoda - Tissamaharama	-	10,911,883
Kalpitiya Development Project	26,097,903	26,097,903
Rawana Ella Development Project	-	237,248
Dunhinda Ella - Development Project	2,724,289	2,724,289
Model Beach at Thalei Mannar	2,632,395	2,632,395
Madurankuliya - Comfort Center Development Project	3,771,807	3,771,807
Domestic Tourism Projects	6,562,921	-
Building Resorts - Other	90,736,606	-
Mannar - Land Acquisition Project	61,000,000	-
Total	271,582,775	428,188,502

7. Long Term Investments

	2019 (Rs)	2018 (Rs.)
Depreciation Investment - Tourist Bureau	976,509	976,508.99
Depreciation Investment - Tourist Board	52,154,738	52,154,737.54
Sinking Fund Investment	759,021	759,021.45
Sri Lanka Hotel Tourism (Pvt) Ltd	750,000	750,000.00
Exotica Resorts Ltd - Ord. Shares of Rs. 10/= (each)	4,000,000	4,000,000.00
Investment for gratuity	23,216,727	22,308,669.29
Total	81,856,995	80,948,937.27

8. Long Term Trade Creditors and Other Payable

	2019 (Rs)	2018 (Rs.)
Sundry Creditors	102,035	1,307,704.97
Sri Lanka Tourism Promotion Bureau	-	47,905.74
Sri Lanka Institute of Tourism & Hotel Mgt.	6,512,810	6,512,810.19
Sri Lanka Convention Bureau	-	-
Gratuity payable	67,102	67,101.75
TDF C/A (Payable)	-	70,957.11
Land Lease Rent Payable/Deposit	6,431,112	6,324,602.67
Sewage Plant Payable	195,884,657	181,238,818.05
Deposit / Other Payable	78,038,710	47,621,176.37
Total	287,036,426	243,191,076.85

9. Provision for Retirement Gratuity

	2019 (Rs)	2018 (Rs.)
Gratuity payable brought forward	54,442,742	52,023,039
Less : Gratuity paid during the year 2019	4,212,766	3,530,885
Sub Total	50,229,976	48,492,154
Add : Provision for gratuity - 2019	8,598,367	5,950,588
Total Gratuity payable as on 31/12/2019	58,828,343	54,442,742

Gratuity was provided in the account before completion of minimum period of service (minimum 5 years)

10. Embarkation Levy

	2019 (Rs)	2018 (Rs.)
Embarkation Levy for the year	292,501,189	395,495,778
Total	292,501,189	395,495,778

11. Tourism Development Levy

	2019 (Rs)	2018 (Rs.)
Tourism Development Levy for the year	131,456,823	70,156,750
Add - Prior Year Income/Less - Over Provision	-	53,476,208
Total	131,456,823	123,632,958

12. Fees and Licenses

	2019 (Rs)	2018 (Rs.)
Land Lease Rent Income - Head Office	56,217,759	53,485,401
License Fee/Administration Fee / Visa Fee/Prior Year Income	111,317,656	59,793,370
Unit for National Tourism Investment	11,457,726	11,945,763
TDF Administration Fee	5,857,244	4,071,156
Total	184,850,386	129,295,690

13. Operations of National Holiday Resort - Surplus /(Deficit)

	2019 (Rs)	2018 (Rs.)
Kataragama	(7,113,583)	(8,314,165)
Nuwara Eliya	(4,626,760)	(6,598,664)
Bandarawela	(3,828,590)	64,032
Anuradhapura	(11,434,765)	(5,194,014)
Bentota	43,661,342	49,175,190
Polonnaruwa / Giritale	3,771,586	3,821,996
Kalkudah	(25,423,573)	129,717
Surplus / (Deficit) - National Holiday Resorts Operation	(4,994,343)	33,084,093

14. Other Income

	2019 (Rs)	2018 (Rs.)
Interest Income - Staff Loans	644,976	618,413
Bank Interest	949,411	874,217
Bank Interest - Fund Management Account *	48,036,562	49,820,148
Gain on Disposal of Assets	254,617	4,172,060
Other income	2,307,532	12,850,452
Accrued Expenditure written back	6,165,546	19,740,545
Dividend Income	660,000	400,000
Total	59,018,644	88,475,834

15. Wages, Salaries & Employee Benefits

	2019 (Rs)	2018 (Rs.)
Salaries & Allowances	99,423,643	92,092,841
Holiday & Other Allowances	1,499,818	834,644
Overtime	5,652,482	4,157,207
Board's Contribution to EPF	11,071,880	10,174,693
Board's Contribution to ETF	2,214,376	1,909,654
Staff Welfare	31,592,254	29,789,226
Uniforms to Staff	592,185	366,045
Travelling Local	748,209	831,343
Gratuity	8,767,185	6,018,624
Attendance Incentive	4,412,061	3,681,436
Total	165,974,094	149,855,711

16. Supplies and Consumables Used

	2019 (Rs)	2018 (Rs.)
Entertainment Local	476,429	1,835,405
Misc. supplies	3,416,766	1,871,803
Cleaning Supplies	963	280
Security Charges	5,299,106	4,465,188

16. Supplies and Consumables Used (contd.)

	2019 (Rs)	2018 (Rs.)
Janitorial Charges	9,179,748	8,995,517
Stationery	7,838,509	6,259,950
Telephones	23,504,188	23,409,158
Postage & Stamp Duty	4,621,676	3,292,540
Electricity	8,049,643	7,643,600
Rates & Licenses	1,958,065	975,558
Insurance - Fixed Assets	1,487,407	3,167,958
Maintenance - Buildings/ Telephone Maint:	15,039,975	2,909,118
Maintenance - Equipment	4,187,540	6,466,822
Advertising General	9,900,720	3,816,887
Legal Expenses	7,791,831	692,880
Hire of Vehicles	15,231,983	12,013,368
Maint. & Repair Vehicles	9,589,830	8,457,254
Water	1,011,244	1,108,164
Provision for Bad & Doubtful Debt	2,685,150	2,555,536
Total	131,270,774	99,936,988

17. Trade Related Expenditure

	2019 (Rs)	2018 (Rs.)
Statistical Surveys	51,745	686,015
Hotel Classification	6,333,816	5,449,585
Travelling Overseas	11,106,516	7,221,668
Printing & Publications	3,015,388	3,560,850
Conference & Special Events	15,057,876	25,331,326
Subscriptions to Int'l Organization	8,050,159	12,560,768
Community Relations	30,829,752	7,306,309
Unit for National Tourism Investment	4,103,158	2,746,136
Staff Training /Consultancy services	6,067,156	5,370,628
Books & Periodicals	39,880	330,425
ICT Maintenance	35,841,176	59,924,362
Kalpitiya Expenses	503,480	758,373

17. Trade Related Expenditure (contd.)

	2019 (Rs)	2018 (Rs.)
Yala Wild Resorts Project Expenses	656,426	481,988
Kuchchaveli Project Expenses	-	2,578
New Product Development Projects/ Sustainable Development Project Expenditure	9,435,117	1,732,164
Development Expenses - NHR	16,145	445,485
Tourism Zones Development Expenses	58,744,798	35,736,587
Promotion & Advertising	9,600,000	6,824,225
Total	199,452,586	176,469,473

18. Other Expenses

	2019 (Rs)	2018 (Rs)
Board Member Allowance	794,565	755,885
Losses/Write-offs	-	1,390
Audit Fees	1,030,190	1,912,932
Exchange Gain/Loss	-	-
Prior Year Expenses	-	11,058,987
Total	1,824,755	13,729,194

19. Finance Expenses

	2019 (Rs)	2018 (Rs)
Finance Charges	-	524,347
Bank Charges	256,680	186,443
Total	256,680	710,790

SUMMARY OF RESORTS OPERATIONS

For the year ended 31st December, 2019

	2019 Rs.	2018 Rs.
National Holiday Resorts - Domestic Tourism		
Kataragama	(7,113,583)	(8,314,165)
Nuwara Eliya	(4,626,760)	(6,598,664)
Bandarawela	(3,828,590)	64,032
Anuradhapura	(11,434,765)	(5,194,014)
Sub Total	(27,003,698)	(20,042,811)
National Holiday Resorts - Service & Rent Income Generations		
Bentota	43,661,342	49,175,190
Polonnaruwa/Giritale	3,771,586	3,821,996
Passikudah/Kalkudah	(25,423,573)	129,717
Sub Total	22,009,356	53,126,904
Surplus/(Deficit)	(4,994,343)	33,084,093

NATIONAL HOLIDAY RESORT - KATARAGAMA		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018 - Restated
	Rs.	Rs.
Restaurant sales	7,911,341	7,190,367
Less : Cost of sales	3,610,291	3,704,916
Gross Income	4,301,050	3,485,451
Room Sales	10,410,967	11,639,116
Gross profit	14,712,017	15,124,566
Less: Adm. & Est. Expenses	17,802,820	18,604,797
Depreciation	4,022,780	4,833,934
Surplus/(Deficit)	(7,113,583)	(8,314,165)
Administration & Establishment Expenses		
Salaries & Allowances	7,545,757	7,814,015
Overtime	337,852	464,309
SLTDA's contribution to Employee Provident Fund	1,035,497	1,305,086
SLTDA's contribution to Employee Trust Fund	193,048	200,940
Staff Welfare / Entertainment Local	576,175	550,240
Staff Meals	301,810	577,552
Annual Bonus	175,500	
Uniform to staff	154,356	177,807
Cleaning Supplies	315,390	280,922
Miscellaneous supplies	114,495	155,382
Security Charges	1,127,999	1,101,818
Janitorial Charges	2,401,397	1,590,348
Telephone	190,493	195,849
Stationery	113,675	88,780
Postage & Stamps	59,746	73,580
Electricity	1,375,725	1,257,600
Rates & Licenses	67,940	90,982
Insurance - Plant & Machineries	18,781	5,497
Laundry	640	296,108
Maintenance - Buildings	157,340	352,345
Maintenance - Equipments	234,441	661,919
Bank Charges	102,309	98,447
Maintenance & Repair Vehicles	55,448	64,265
Printing & Publications / Books & Periodicals	9,510	14,438
Attendance Incentive	479,026	393,164
Water	658,471	793,405
Total	17,802,820	18,604,797

NATIONAL HOLIDAY RESORT - NUWARA ELIYA		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018- Restated
	Rs.	Rs.
Restaurant sales	7,066,851	5,350,247
Less : Cost of sales	3,401,092	2,471,967
Gross Income	3,665,759	2,878,280
Room Sales	10,553,678	8,069,815
Other income	355,728	439,785
Sub total	10,909,406	8,509,600
Gross profit	14,575,165	11,387,880
Less: Adm. & Est. Expenses	17,103,327	15,898,046
Depreciation	2,098,598	2,088,499
Surplus/(Deficit)	(4,626,760)	(6,598,664)
Administration & Establishment Expenses		
Salaries & Allowances	7,403,384	6,561,612
Overtime	330,097	373,286
SLTDA's contribution to Employee Provident Fund	996,988	880,229
SLTDA's contribution to Employee Trust Fund	199,398	177,066
Staff Welfare	443,267	507,087
Annual Bonus	189,000	
Staff Meals	77,264	250,638
Uniform to staff	244,132	203,399
Cleaning Supplies	296,781	262,212
Miscellaneous supplies	260,717	254,620
Security Charges	1,146,326	1,101,817
Janitorial Charges	2,495,463	1,569,040
Stationery	68,695	56,796
Telephones	194,617	182,421
Postage & Stamps	50,871	66,045
Electricity	1,502,561	1,433,283
Rates & Licenses	76,992	83,912
Insurance - Plant & Machineries	14,257	4,075
Laundry	-	257,234
Maintenance - Buildings	116,673	707,526
Maintenance - Equipments	74,411	213,352
Transport & Freight / Hire of Vehicles	120	650
Bank Charges	100,328	83,205
Maintenance & Repair Vehicles	120,578	87,381
Printing & Publications / Books & Periodicals	24,000	20,143
Attendance Incentive	540,650	403,372
Water	135,760	157,643
Total	17,103,327	15,898,046

NATIONAL HOLIDAY RESORT - BANDARAWELA		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018- Restated
	Rs.	Rs.
Restaurant sales	9,886,792	12,071,696
Less : Cost of sales	3,953,622	4,450,056
Gross Income	5,933,170	7,621,640
Room Sales	9,060,530	9,630,947
Other income	595,656	733,000
Sub total	9,656,186	10,363,947
Gross profit	15,589,356	17,985,587
Less: Adm. & Est. Expenses	16,774,457	15,447,465
Depreciation	2,643,488	2,474,090
Surplus/(Deficit)	(3,828,590)	64,032
Administration & Establishment Expenses		
Salaries & Allowances	7,849,773	7,064,657
Overtime	330,941	401,865
SLTDA's contribution to Employee Provident Fund	1,049,096	953,295
SLTDA's contribution to Employee Trust Fund	209,819	189,639
Staff Welfare	587,613	421,345
Annual Bonus	213,318	
Travelling local	12,939	740
Staff Meals	188,831	504,277
Uniform to Staff	285,427	233,086
Cleaning Supplies	154,050	178,258
Miscellaneous supplies	252,448	151,973
Security Charges	1,037,600	1,098,661
Janitorial Charges	2,203,752	1,500,791
Stationery	74,881	19,490
Telephones	159,082	143,113
Postage & Stamps	49,845	56,827
Electricity & Gas	1,023,091	1,097,918
Rates & Licenses	17,281	17,281
Insurance - Plant & Machineries	5,181	10,110
Laundry	5,115	340,804
Maintenance - Buildings	307,422	312,653
Maintenance - Equipment	64,192	160,082
Transport & Freight	-	1,300
Bank Charges	54,919	84,293
Maintenance & Repair Vehicles	114,255	135,432
Printing & Publications/ Books & Periodicals	18,880	17,710
Attendance Incentive	494,527	308,212
Water	10,179	43,655
Total	16,774,457	15,447,465

NATIONAL HOLIDAY RESORT - ANURADHAPURA		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018- Restated
	Rs.	Rs.
Restaurant sales	6,844,305	6,024,436
Less : Cost of sales	3,291,703	2,718,226
Gross Income	3,552,602	3,306,209
Room Sales	11,130,148	7,437,276
Other income	431	0
Sub total	11,130,578	7,437,276
Gross profit	14,683,180	10,743,485
Less: Adm. & Est. Expenses	16,014,112	13,756,786
Depreciation	10,103,834	2,180,712
Surplus/(Deficit)	(11,434,765)	(5,194,014)
Administration & Establishment Expenses		
Salaries & Allowances	6,910,952	6,476,491
Overtime	358,272	243,376
SLTDA's contribution to Employee Provident Fund	930,068	873,449
SLTDA's contribution to Employee Trust Fund	186,014	174,690
Staff Meals	107,417	200,709
Staff Welfare	340,513	428,889
Annual Bonus	161,074	
Travelling local	-	48,000
Uniform to Staff	51,840	132,327
Cleaning Supplies	163,656	124,763
Miscellaneous supplies	309,449	235,928
Security Charges	1,343,636	1,216,836
Janitorial Charges	1,722,344	1,213,052
Stationery	86,012	40,415
Telephones	210,469	241,616
Postage & Stamps	44,426	58,800
Electricity	1,261,166	998,842
Rates & Licenses	258,677	112,767
Insurance - Plant & Machineries	18,424	-
Laundry	3,640	177,050
Maintenance - Buildings	159,499	80,248
Maintenance - Equipment	80,095	92,258
Transport & Freight	14,125	9,450
Bank Charges	87,669	92,389
Maintenance & Repair Vehicle	89,648	58,780
Printing & Publications/ Books & Periodicals	26,861	18,100
Attendance Incentive	370,443	337,400
Water	418,249	70,163
Development Expenses - Recurrent	299,475	
Total	16,014,112	13,756,786

NATIONAL HOLIDAY RESORT - BENTOTA		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018- Restated
	Rs.	Rs.
Room Sales/ Restaurant Sales	73,520	24,808
Less - Cost of Food & Bar Provisions	6,252	
Net Income on Room Sales	67,268	
Rent income (lease of land/buildings)	68,482,187	63,354,053
Other Income	11,471,718	9,713,146
Sub Total	80,021,173	73,092,007
Less: Adm. & Est. Expenses	16,164,251	15,151,758
Depreciation	14,273,997	4,281,409
Beach Cleaning Expenses	5,921,581	4,483,650
Surplus/(Deficit)	43,661,342	49,175,190
Administration & Establishment Expenses		
Salaries & Allowances	5,644,255	5,343,849
Overtime	248,419	175,726
SLTDA's contribution to Employee Provident Fund	685,466	720,660
SLTDA's contribution to Employee Trust Fund	151,144	144,132
Staff Welfare	377,930	406,648
Annual Bonus	135,000	
Traveling local	4,613	1,510
Entertainment local	87,860	25,552
Uniform to staff	86,647	68,563
Miscellaneous supplies	1,039,585	99,337
Security Charges	3,366,190	3,430,258
Cleaning Supplies	45,676	58,517
Stationery	34,711	53,112
Telephones	199,587	157,495
Postage & Stamps	58,285	63,245
Water	12,880	13,000
Electricity	2,253,571	2,158,841
Rates & Licenses	132,078	304,868
Insurance - Plant & Machineries	3,989	907
Maintenance - Buildings	670,151	1,307,273
Maintenance - Equipment	51,502	204,864
Transport & Freight	65,630	45,855
Bank Charges	3,750	3,750
Rent Expenditure	63,750	-
Printing & Publications/ Books & Periodicals	81,445	25,780
Attendance Incentive	410,072	338,016
Development Expenses - Recurrent	250,064	
Total	16,164,251	15,151,758

NATIONAL HOLIDAY RESORT - POLONNARUWA		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018- Restated
	Rs.	Rs.
Rent Income	3,760,942	3,787,352
Other Income (Water & Garbage)	12,000	36,000
Gross profit	3,772,942	3,823,352
Depreciation	1,356	1,356
Surplus/(Deficit)	3,771,586	3,821,996
NATIONAL HOLIDAY RESORT - KALKUDAH		
Income Statement		
For the period ended 31 December, 2019		
	2019	2018- Restated
	Rs.	Rs.
Rent Income	7,366,227	6,407,652
Other Income	-	-
Water Consumption Income	7,947,286	11,521,030
Sub Total	15,313,513	17,928,681
Less: Adm. & Est. Expenses	4,067,154	4,491,688
Depreciation	36,669,932	13,307,276
Surplus/(Deficit)	(25,423,573)	129,717
Administration & Establishment Expenses		
Salaries & Allowances	2,161,316	2,058,557
Overtime	53,269	65,905
SLTDA's contribution to Employee Provident Fund	293,477	288,984
SLTDA's contribution to Employee Trust Fund	58,695	57,797
Staff Welfare	163,247	142,810
Annual Bonus	54,000	-
Traveling local	12,000	6,250
Transport & Freight	27,000	-
Uniform to staff	21,202	11,191
Security	327,457	660,641
Stationery	986	40
Telephones	37,573	45,749
Postage & Stamps	18,525	19,920
Electricity	676,443	1,050,772
Maintenance - Buildings	4,780	-
Maintenance & Repair Vehicle	3,975	1,950
Miscellaneous supplies / Cleaning Supplies	31,308	16,544
Bank charges	2,400	2,250
Attendance Incentive	119,500	45,784
Total	4,067,154	4,491,688

Budgetary vs Actual Income and Expenditure

The overall variations between the budget and the actual for the year 2019 were 14.81% and 34.11% for income and expenditure respectively. Details of the variations are given below.

1. Income

Income Sources	Budget 2019	Actual	% Change
Embarkation Levy	334.53	292.50	12.56
Tourism development Levy	94.38	151.55	60.57
Administration Fee - TDF	3.39	5.86	72.86
Land Lease Rent Income	50.00	56.22	12.44
Interest on Loans to Employees / Bank Interest	48.09	50.00	3.97
Registration and License Fee & Visa Fee	140.00	111.32	20.49
Unit for National Tourism Investments	15.00	11.46	23.60
Surplus from Resorts Operation (Income before depreciation) - Trading Resorts	16.29	8.13	50.09
Surplus from Resorts Operation (Income before depreciation) - Service Resorts	76.09	72.95	4.13
Other Income & Profit on Disposal of Assets	5.54	2.56	53.79
Total	783.31	762.55	14.81

* Rupees in million

Domestic Tourism Resorts / Service Resorts surplus have been taken by adding back the depreciation amounts charged (Rs. 69.8 million) to compare with the budget.

2. Recurrent Expenditures

Function / Account	Budget 2019	Actual	% Change
Research and Development Expenditure			
Statistical Surveys & Market Intelligence	20.25	0.05	99.75
Quality assurance, Informal sector interaction	72.50	6.30	91.31
Unit for National Tourism Investments	10.70	4.10	61.68
Yala Project Expenses	0.75	0.66	12.00
Kalpitiya Project Expenses	0.75	0.50	33.33
Kuchchaveli Project Expenses	0.75	-	100.00
Dedduwa Project Expenses	1.50	-	100.00
New Product Development Projects	24.60	9.44	61.63

2. Recurrent Expenditures (contd.)

Function / Account	Budget 2019	Actual	% Change
Development Expenses – National Holiday Resorts	0.80	0.02	97.50
Conference /Special Events	33.00	15.06	54.36
Community Relations	30.00	30.83	2.77
Traveling Overseas	13.00	11.11	14.54
Printing & Publication	2.50	3.02	20.80
Subscription - Int'l Organization	12.20	8.05	34.02
Promotion and Advertising	14.00	9.60	31.43
Data Processing /ICT Maintenance	136.13	35.84	73.67
Sub Total	373.43	134.58	841.66
General Administration Expenditure			
Salaries & Allowances	170.00	95.14	44.04
Holiday Allowance	0.60	5.79	865.00
Overtime	5.00	5.65	13.00
E.P.F.	17.00	11.07	34.88
E.T.F.	5.00	2.21	55.80
Staff Welfare (Incl.Staff Insurance)	40.00	31.59	21.03
Travelling - Local	1.00	0.75	25.00
Entertainment Local	2.00	0.48	76.00
Uniforms to Staff	1.00	0.59	41.00
Miscellaneous Supplies	2.50	3.42	36.80
Security Charges	5.00	5.30	6.00
Janitorial Service	16.00	9.18	42.63
Stationery	5.50	7.84	42.55
Telephone , Faxes ,E -mail & Internet	15.00	23.50	56.67
Postage & Stamp Duty	5.00	4.62	7.60
Electricity	11.00	8.05	26.82
Rates & Licenses	1.25	1.96	56.80
Insurance Fixed Assets	5.00	1.49	70.20
Building Maintenance	5.00	15.04	200.80
Maintenance of Equipment	5.00	4.19	16.20

2. Recurrent Expenditures (contd.)

Function / Account	Budget 2019	Actual	% Change
Advertising General	4.00	9.90	147.50
Bank Charges	0.20	0.26	30.00
Legal Fees	7.28	7.79	7.01
Maintenance, Fuel & Repair of Vehicle	10.00	9.59	4.10
Finance Charges	0.90	-	100.00
Hire of Vehicles	14.00	15.23	8.79
Board Member Allowance	0.98	0.79	19.39
Training / Consultancy services	6.75	6.07	10.07
Books & Periodicals	0.50	0.04	92.00
Audit Fees	0.80	1.00	25.00
Gratuity Payment	8.00	8.83	10.38
Attendance Incentive	6.00	4.41	26.50
Water Charges	1.75	1.01	42.29
Economic Service Charges	1.00	1.63	63.00
Income Tax	15.00	14.07	6.20
Sub Total	395.01	318.48	807.54
Grand Total	768.44	453.06	34.11



ජාතික විගණන කාර්යාලය

தேசிய கணக்காய்வு அலுவலகம்

NATIONAL AUDIT OFFICE



මගේ අංකය
எனது இல. My No.

විදිපි/එස්එල්වීඑ/01/19/01

ඔබේ අංකය
உமது இல. Your No.

දිනය
திகதி Date

2020 අගෝස්තු 12 දින

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ශ්‍රී ලංකා සංචාරක සංවර්ධන අධිකාරිය

ශ්‍රී ලංකා සංචාරක සංවර්ධන අධිකාරියේ 2019 දෙසැම්බර් 31 දිනෙන් අවසන් වර්ෂය සඳහා වූ මූල්‍ය ප්‍රකාශන සහ වෙනත් තෛතික හා නියාමන අවශ්‍යතා පිළිබඳව 2018 අංක 19 දරන ජාතික විගණන පනතේ 12 වන වගන්තිය ප්‍රකාරව විගණකාධිපති වාර්තාව

1. මූල්‍ය ප්‍රකාශන

1.1 තත්ත්වගණනය කළ මතය

ශ්‍රී ලංකා සංචාරක සංවර්ධන අධිකාරියේ 2019 දෙසැම්බර් 31 දිනට මූල්‍ය තත්ත්ව ප්‍රකාශනය සහ එදිනෙන් අවසන් වර්ෂය සඳහා වූ මූල්‍ය කාර්යසාධන ප්‍රකාශනය, ගිණිකම් වෙනස්වීමේ ප්‍රකාශනය සහ එදිනෙන් අවසන් වර්ෂය සඳහා මුදල් ප්‍රවාහ ප්‍රකාශනය සහ මූල්‍ය ප්‍රකාශනවලට අදාළ සටහන්, සාරාංශගත වැදගත් ගිණුම්කරණ ප්‍රතිපත්තිවලින් සමන්විත 2019 දෙසැම්බර් 31 දිනෙන් අවසන් වර්ෂය සඳහා වූ මූල්‍ය ප්‍රකාශන ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ ආණ්ඩුක්‍රම ව්‍යවස්ථාවේ 154(1) ව්‍යවස්ථාව සමඟ සංයෝජිතව කියවිය යුතු 2018 අංක 19 දරන ජාතික විගණන පනතේ සහ 1971 අංක 38 දරන මුදල් පනතේ විධිවිධාන ප්‍රකාරව මාගේ විධානය යටතේ විගණනය කරන ලදී. ආණ්ඩුක්‍රම ව්‍යවස්ථාවේ 154 (6) ව්‍යවස්ථාව ප්‍රකාරව මාගේ වාර්තාව යථාකාලයේදී පාර්ලිමේන්තුවේ සභාගත කරනු ලැබේ.

මාගේ වාර්තාවේ තත්ත්වගණනය කළ මතය සඳහා පදනම කොටසේ විස්තර කර ඇති කරුණුවලින් වන බලපෑම හැර, අධිකාරියේ 2019 දෙසැම්බර් 31 දිනට මූල්‍ය තත්ත්වය සහ එදිනෙන් අවසන් වර්ෂය සඳහා එහි මූල්‍ය ක්‍රියාකාරිත්වය හා මුදල් ප්‍රවාහ ශ්‍රී ලංකා රාජ්‍ය අංශ ගිණුම්කරණ ප්‍රමිතීන්ට අනුකූලව සත්‍ය හා සාධාරණ තත්ත්වයක් පිළිබිඹු කරන බව මා දරන්නාවූ මතය වේ.



1.2 තත්වගණනය කළ මතය සඳහා පදනම

(අ) 2017 වර්ෂයේ දී වටිනාකම රු. 173,153,909 ක ඉඩම් සඳහා ඉඩම් පැවරීමේ සහතික ලබා දී තිබුණ ද සමාලෝචිත වර්ෂයේ දී එම ඉඩම්වල වටිනාකම ස්ථාවර වන්නම් ලෙස ගිණුම් ගත කරනු වෙනුවට අන්තිකාරම් ලෙස ගිණුම් ගත කර තිබුණි.

(ආ) කල්පිටිය සංචාරක සංවර්ධන කලාපය සඳහා ඉඩම් අත්පත් කර ගැනීමට ගෙවූ අන්තිකාරම් මුදල මූල්‍ය ප්‍රකාශන අනුව රු. 61,314,891 ක් වුවත්, ප්‍රාදේශීය ලේකම් විසින් එවන ලද ශේෂ සනාථ කිරීමට අනුව රු.69,234,427 ක් විය. මේ අනුව රු.7,919,536 වෙනසක් නිරීක්ෂණය විය.

(ඇ) සමාලෝචිත වර්ෂයේ මූල්‍ය ප්‍රකාශන අනුව ශ්‍රී ලංකා සංචාරක ප්‍රවර්ධන කාර්යාලයෙන් ලැබිය යුතු දුරකථන/ සනීපාරක්ෂක හා ආරක්ෂණ ගාස්තු රු. 33,267,512 ක් වුවත්, කාර්යාලයේ මූල්‍ය ප්‍රකාශන අනුව ගෙවිය යුතු ශේෂය රු. 53,531,048 ක් වීමෙන් රු. 20,263,536 ක වෙනසක් නිරීක්ෂණය විය.

(ඈ) සමාලෝචිත වර්ෂයේ මූල්‍ය ප්‍රකාශන අනුව සංචාරක සංවර්ධන අරමුදලෙන් ලැබිය යුතු පරිපාලන වියදම රු. 193,899 ක් වුවත්, අරමුදලේ මූල්‍ය ප්‍රකාශන අනුව ගෙවිය යුතු ශේෂය රු. 1,245,082 ක් වීමෙන් රු.1,051,183 ක වෙනසක් නිරීක්ෂණය විය.

(ඉ) එකතුව රු.53,131,247 ක ආයෝජන 02 කට අදාළ ආයෝජන සහතික, සමාගමක හා අරමුදලක ආයෝජනය කර තිබුණු රු. 1,509,021 ක ආයෝජනයන් සම්බන්ධයෙන් කොටස් සහතික හා එකතු වටිනාකම රු. 342,071,092 ක් වූ ලැබිය යුතු ගිණුම් ශේෂයන් 06 කට අදාළ ශේෂ සනාථ කිරීමේ ලිපි විගණනයට ඉදිරිපත් නොකිරීම හේතුවෙන් මෙම ගනුදෙනුවල නිවැරදිතාවය හා පැවැත්ම විගණනයේ දී තහවුරු කර ගත නොහැකි විය.

ශ්‍රී ලංකා විගණන ප්‍රමිතීන්ට (ශ්‍රී.ලං.වි.ප්‍ර) අනුකූලව මා විගණනය සිදු කරන ලදී. මෙම විගණන ප්‍රමිතීන් යටතේ වූ මාගේ විගණිත, මෙම වාර්තාවේ මූල්‍ය ප්‍රකාශන විගණනය සමබන්ධයෙන් වගකීමෙන් වගකීම යන කොටසේ තවදුරටත් විස්තර කර ඇත. මාගේ මතය සඳහා පදනමක් සැපයීම උදෙසා මා විසින් ලබාගෙන ඇති විගණන සාක්ෂි ප්‍රමාණවත් සහ උචිත බව මාගේ විශ්වාසයයි.



1.3 මූල්‍ය ප්‍රකාශන පිළිබඳ කළමනාකරණයේ සහ පාලනය කරන පාර්ශවයන්ගේ වගකීම

මෙම මූල්‍ය ප්‍රකාශන ශ්‍රී ලංකා රාජ්‍ය අංශයේ ගිණුම්කරණ ප්‍රමිතීන්ට අනුකූලව පිළියෙල කිරීම හා සාධාරණ ලෙස ඉදිරිපත් කිරීම සහ වංචා හෝ වැරදි හේතුවෙන් ඇතිවිය හැකි ප්‍රමාණාත්මක සාවද්‍ය ප්‍රකාශනයන්ගෙන් තොරව මූල්‍ය ප්‍රකාශන පිළියෙල කිරීමට හැකිවනු පිණිස අවශ්‍ය වන අභ්‍යන්තර පාලනයන් තීරණය කිරීම කළමනාකරණයේ වගකීම වේ.

මූල්‍ය ප්‍රකාශන පිළියෙල කිරීමේදී, අධිකාරිය අඛණ්ඩව පවත්වාගෙන යාමේ හැකියාව තීරණය කිරීම කළමනාකරණයේ වගකීමක් වන අතර, කළමනාකාරීත්වය අධිකාරියේ ඇවර කිරීමට අදහස් කරන්නේ නම් හෝ වෙනත් විකල්පයක් නොමැති විටදී මෙහෙයුම් නැවැත්වීමට කටයුතු කරන්නේ නම් හැර අඛණ්ඩ පැවැත්මේ පදනම මත ගිණුම් තැබීම හා අධිකාරියේ අඛණ්ඩ පැවැත්මට අදාළ කරුණු අනාවරණය කිරීමද කළමනාකරණයේ වගකීමකි.

අධිකාරියේ මූල්‍ය වාර්තාකරණ ක්‍රියාවලිය සම්බන්ධ වගකීම, පාලනය කරන පාර්ශවයන් විසින් දරනු ලබයි.

2018 අංක 19 දරන ජාතික විගණන පනතේ 16 (1) උප වගන්තිය ප්‍රකාරව, අධිකාරියේ වාර්ෂික සහ කාලීන මූල්‍ය ප්‍රකාශන පිළියෙල කිරීමට හැකිවන පරිදි ස්වකීය ආදායම, වියදම්, වත්කම් හා බැරකම් පිළිබඳ නිසි පරිදි පොත්පත් හා වාර්තා පවත්වාගෙන යා යුතුය.

1.4 මූල්‍ය ප්‍රකාශන විගණනය සම්බන්ධයෙන් විගණකගේ වගකීම

සමස්තයක් ලෙස මූල්‍ය ප්‍රකාශන, වංචා සහ වැරදි නිසා ඇතිවන ප්‍රමාණාත්මක සාවද්‍ය ප්‍රකාශනයන්ගෙන් තොර බවට සාධාරණ තහවුරුවක් ලබාදීම සහ මාගේ මතය ඇතුළත් විගණකගේ වාර්තාව නිකුත් කිරීම මාගේ අරමුණ වේ. සාධාරණ සහතික වීම උසස් මට්ටමේ සහතිකවීමක් වන නමුත්, ශ්‍රී ලංකා විගණන ප්‍රමිති ප්‍රකාරව විගණනය සිදු කිරීමේදී එය සෑම විටම ප්‍රමාණාත්මක අවප්‍රකාශනයන් අනාවරණය කරගන්නා බවට වන තහවුරු කිරීමක් නොවනු ඇත. වංචා සහ වැරදි තනි හෝ සාමූහික ලෙස බලපෑම් නිසා ප්‍රමාණාත්මක අවප්‍රකාශනයන් ඇතිවිය හැකි අතර, මෙම මූල්‍ය ප්‍රකාශන පදනම් කරගනිමින් පරිශීලකයන් විසින් ගනු ලබන ආර්ථික තීරණ ගෙවර්ධි බලපෑමක් විය හැකි බව අපේක්ෂා කෙරේ.

මා විසින් වෘත්තීය විනිශ්චය සහ වෘත්තීය සැකමුසුබවින් යුතුව ශ්‍රී ලංකා විගණන සමිති ප්‍රකාරව විගණනය කරන ලදී. තවද,



2. වෙනත් ජනෙකික හා නියාමන අවශ්‍යතා පිළිබඳ වාර්තාව

2018 අංක 19 දරන ජාතික විගණන පනතේ පහත සඳහන් අවශ්‍යතාවයන් සම්බන්ධයෙන් විශේෂ ප්‍රතිපාදන ඇතුළත් වේ.

- 2018 දරන 19 දරන ජාතික විගණන පනතේ 12 (අ) වගන්තියේ සඳහන් අවශ්‍යතාවන් අනුව, මාගේ වාර්තාවේ තත්ත්වගණනය කළ මතය සඳහා පදනම කොටසේ විස්තර කර ඇති කරුණු වලින් වන බලපෑම හැර, විගණනය සඳහා අවශ්‍ය සියලු තොරතුරු සහ පැහැදිලි කිරීම් මා විසින් ලබාගන්නා ලද අතර, මාගේ පරීක්ෂණයෙන් පෙනී යන ආකාරයට නිසි මූල්‍ය වාර්තා අධිකාරිය පවත්වාගෙන ගොස් තිබුණි.
- 2018 අංක 19 දරන ජාතික විගණන පනතේ 6 (1) (ඇ) (III) වගන්තියේ සඳහන් අවශ්‍යතාවය අනුව අධිකාරියේ ඉදිරිපත් කරන ලද මූල්‍ය ප්‍රකාශන ඉකුත් වර්ෂය සමඟ අනුරූප වේ.
- 2018 අංක 19 දරන ජාතික විගණන පනතේ 6 (i) (ඇ) (iv) වගන්තියේ සඳහන් අවශ්‍යතාවය අනුව මෙම වාර්තාවේ 1.2 (ඉ) ඡේදයේ දක්වා ඇති නිරීක්ෂණ හැර ඉකුත් වර්ෂයේදී මා විසින් සිදුකරන ලද නිර්දේශයන් ඉදිරිපත් කරන ලද මූල්‍ය ප්‍රකාශනවල ඇතුළත්ව ඇත.

අනුගමනය කරන ලද ක්‍රියාමාර්ග සහ ලබාගන්නා ලද සාක්ෂි මත හා ප්‍රමාණාත්මක කරුණුවලට සීමා කිරීම් තුළ, පහත සඳහන් ප්‍රකාශන කිරීමට තරම් කිසිවක් මාගේ අවධානය ලක් නොවීය.

- 2018 අංක 19 දරන ජාතික විගණන පනතේ 12 (ඇ) වගන්තියේ සඳහන් අවශ්‍යතාවය අනුව අධිකාරියේ පාලක මණ්ඩලයේ යම් සාමාජිකයෙකුට අධිකාරිය සම්බන්ධවී යම් ගිවිසුමක් සම්බන්ධයෙන් සෘජුව හෝ අන්‍යාකාරයකින් සාමාන්‍ය ව්‍යාපාරික තත්ත්වයෙන් බැහැරව සම්බන්ධයක් ඇති බව.
- 2018 අංක 19 දරන ජාතික විගණන පනතේ 12 (ඊ) වගන්තියේ සඳහන් අවශ්‍යතාවය අනුව පහත සඳහන් නිරීක්ෂණ හැර යම් අදාළ ලිඛිත නීතියකට හෝ අධිකාරියේ පාලක මණ්ඩලය වසන් නිකුත් කරන ලද චේතනා පොදු හෝ විශේෂ විධානවලට අනුකූල නොවන ලෙස ක්‍රියාකර ඇති බව.



නීති, රීති/ විධිවිධාන ආදියට යොමුව

විස්තරය

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|---|---|
| <p>(අ) 2005 අංක 38 දරන සංචාරක කටයුතු පනතේ IV පරිච්ඡේදයේ 26(3) උප වගන්තිය</p> | <p>ප්‍රකාශිත යම් සංචාරක සංවර්ධන ප්‍රදේශයක් ඇතුළත කරගෙන යාහැකි සංචාරක කටයුතු, වාණිජ්‍ය හා වෙනත් කටයුතු නියම කරමින් නියෝග සාදා නොතිබුණි.</p> |
| <p>(ආ) ශ්‍රී ලංකා ප්‍රජාතාන්ත්‍රික සමාජවාදී ජනරජයේ මුදල් රෙගුලාසි සංග්‍රහයේ මුදල් රෙගුලාසි 757</p> | <p>වටිනාකම රු. 1,880,781 ක් වූ පුස්තකාල පොත් සම්බන්ධයෙන් සමීක්ෂණයක් සිදුකර නොතිබුණි.</p> |
| <p>(ඇ) 2010 පෙබරවාරි 09 දින කළමනාකරණ සේවා දෙපාර්තමේන්තුව විසින් අනුමත කරන ලද බඳවා ගැනීමේ පටිපාටිය</p> | <p>අධිකාරියේ අනුමත බඳවා ගැනීමේ පටිපාටියේ සඳහන් අවශ්‍ය සේවා පලපුරුද්ද සපුරා නොමැති නිලධාරිනියක පත් කර 2016 මැයි 02 දින සිට 2019 දෙසැම්බර් දක්වා වැටුප් හා විවිධ දීමනා වශයෙන් රු. 8,196,756 ක් ගෙවා තිබුණි.</p> |

- 2018 අංක 19 දරන ජාතික විගණන පනතේ 12 (උ) වගන්තියේ සඳහන් අවශ්‍යතාවය අනුව අධිකාරියේ බලතල, කර්තව්‍ය සහ කාර්යයන්ට අනුකූල නොවන ලෙස කටයුතු කර ඇති බව.
- 2018 අංක 19 දරන ජාතික විගණන පනතේ 12 (ඌ) වගන්තියේ සඳහන් අවශ්‍යතාවය අනුව අධිකාරියේ සම්පත් සකසුරුවම් ලෙස, කාර්යක්ෂම ලෙස සහ ඵලදායී ලෙස කාලසීමාවන් තුළ අදාළ නීතිරීතිවලට අනුකූලව ප්‍රසම්පාදනය කර භාවිතා කර නොමැති බව.

3. වෙනත් විගණන නිරීක්ෂණ

- (අ) 2013 වර්ෂයේ පූර්ව ශක්‍යතා අධ්‍යයනකින් තොරව ආරම්භ කර තිබූ කැලීඩෝ වෙරළ උද්‍යාන ව්‍යාපෘතිය 2016 වර්ෂයේදී අතරමඟ නවතා තිබූ අතර ඒ සඳහා ගෙවූ අත්තිකාරම් රු. 19,990,021 ක් සමාලෝචිත වර්ෂය අවසාන වන විටත් අය කර ගැනීමට කටයුතු කර නොතිබුණි.
- (ආ) 2019 දෙසැම්බර් 31 දිනට ශ්‍රී ලංකා ප්‍රවර්ධන කාර්යාංශයෙන් ලැබිය යුතු ලෙස දක්වා ඇති රු. 108,391,047 ක ශේෂයෙන් වර්ෂ 05 ක් ඉක්ම වූ ශේෂය රු. 28,742,857 ක් විය.



(ඇ) 2019 දෙසැම්බර් 31 දිනට වෙළඳ ණයගැතියන් ලෙස දක්වා ඇති රු.101,717,640 ක් ශේෂයෙන් වර්ෂ 04 වැඩි ශේෂය රු.26,386,007 ක් විය. තවද, රඳවා ගත් මුදල් ශේෂය රු.40,670,458 තුළ වර්ෂ 04 වැඩි රු. 15,566,948 ක ශේෂයක්ද පැවති බැවින් එම ශේෂ නිරවුල් කර ගැනීමට කටයුතු කර නොතිබුණි.

(ඈ) සමාලෝචිත වර්ෂයේ දෙසැම්බර් 31 දිනට ලැබිය යුතු තැන්පතු රු. 9,441,582 ක ශේෂයෙහි 1989 ට පෙර සිට 2007 වර්ෂය දක්වා විදේශයන්හි කාර්යාල සඳහා කුලී වෙනුවෙන් තැන්පත් කරන ලද 3,536,671 ක් නිරවුල් කර ගැනීමට කටයුතු කර නොතිබුණි.


 ඩබ්ලිව්.සී.සී. මුතුරත්න
 විගණකාධිපති



SRI LANKA TOURISM DEVELOPMENT AUTHORITY
ANNUAL REPORT - 2019

